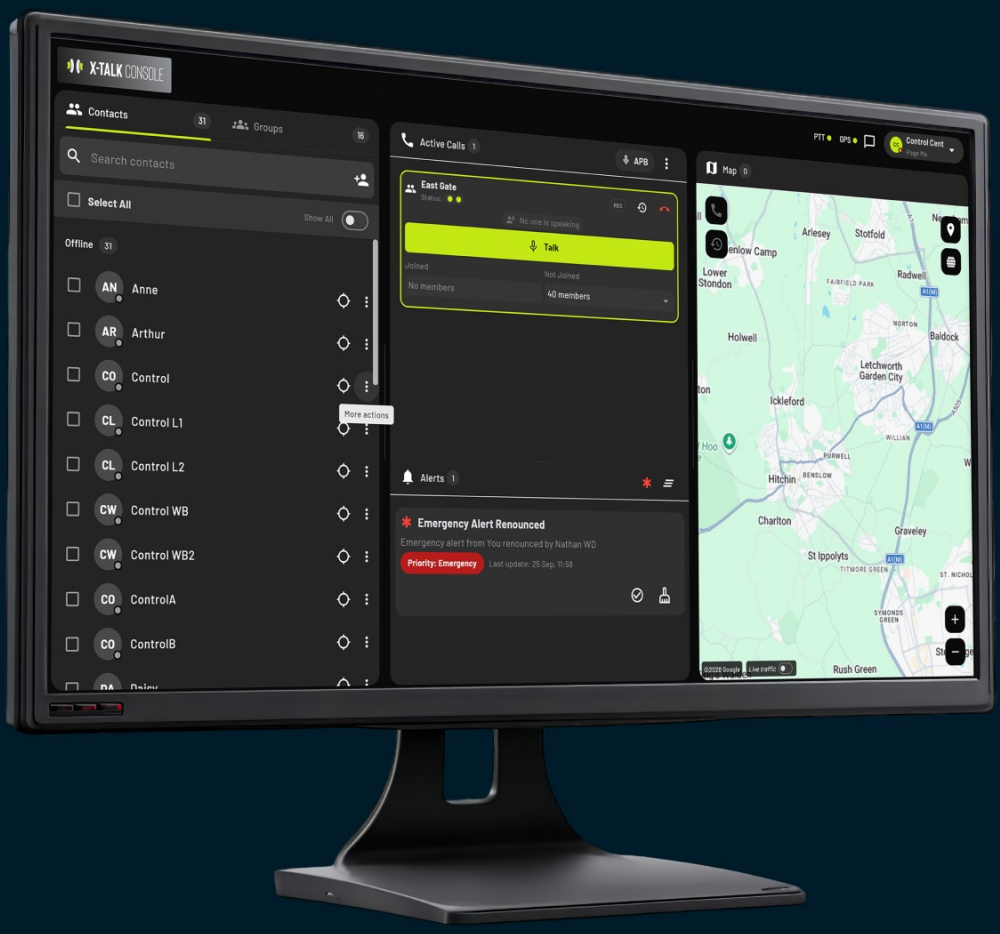
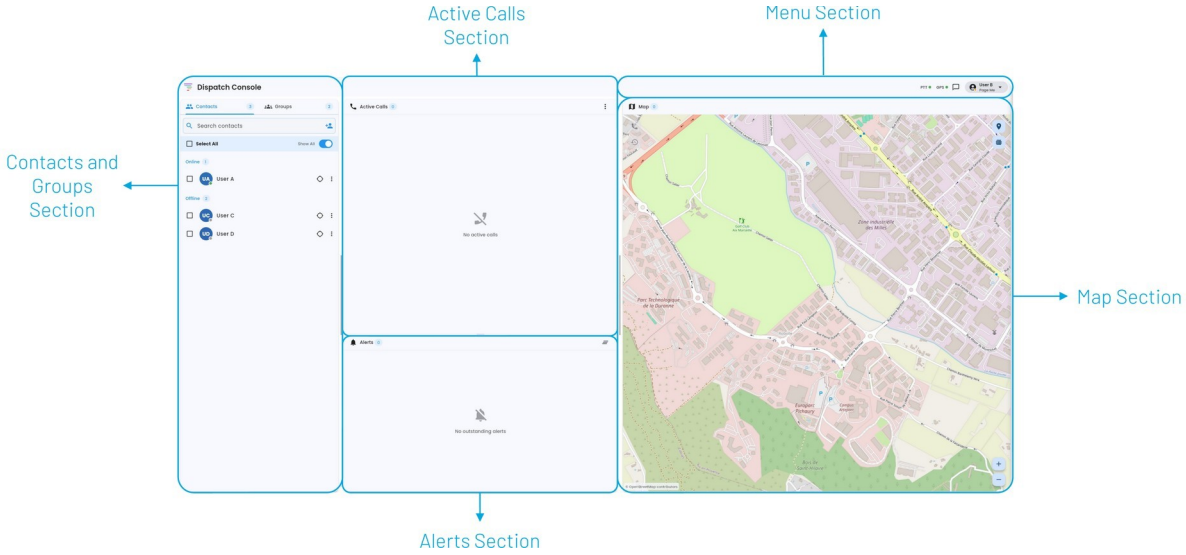
CROSSCALL

X-TALK CONSOLE

HOW TO



WHAT DOES THE CONSOLE LOOK LIKE?

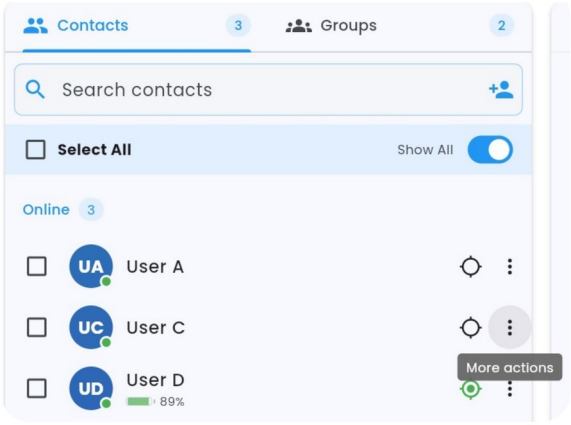


Here is what the console and its various components look like.

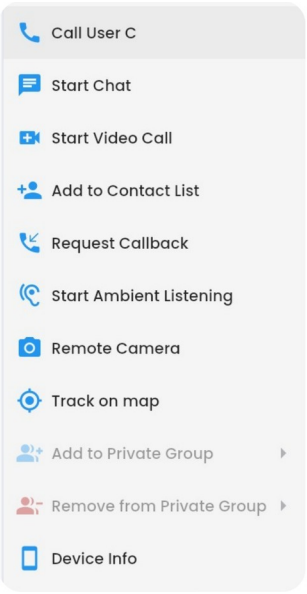
HOW TO

MAKE A ONE-TO-ONE PTT CALL

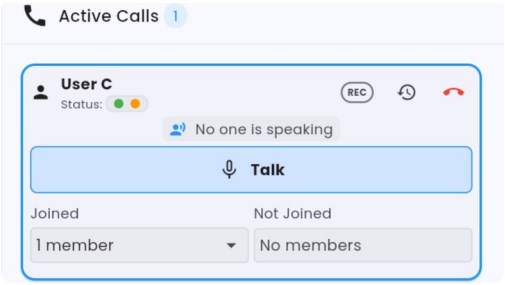
HOW TO: MAKE A ONE-TO-ONE PTT CALL



In the **console**, click the **Contacts** tab, then click the **three dots** next to the contact you want to **talk to**.



This window opens; click **Call user C.**

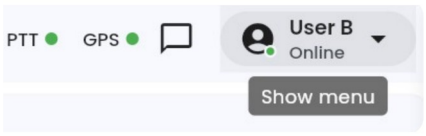


This window opens in the **Active Calls** tab, allowing you to **speak** to the contact.

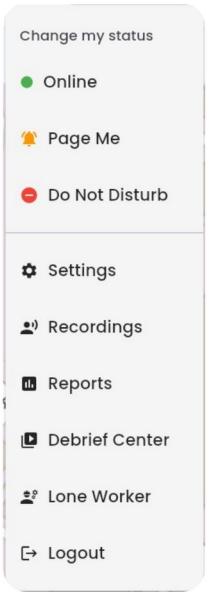
To speak, press **Talk**; to hang up, press

HOW TO
CHANGE STATUS

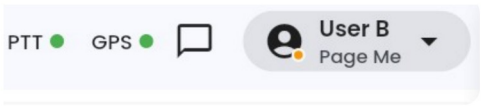
HOW TO: CHANGE STATUS



In the **console**, click the **Menu** tab, then click your **profile name**.



This **window** opens; click **Online, Page Me, or Do Not Disturb.**



Your **status** has **changed**.



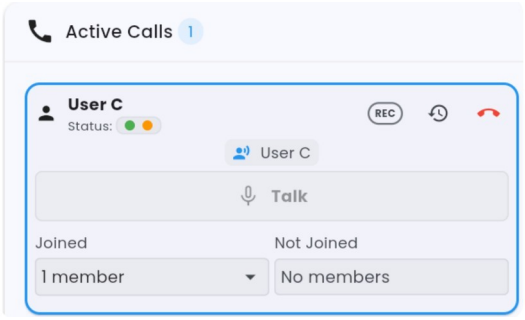
An **icon** appears on your contacts' devices to **indicate** your status **Online, Page Me, or Do Not Disturb**.

HOW TO
RECEIVE A COMMUNICATION

When your status is Online

HOW TO: RECEIVE A COMMUNICATION (ONLINE)

ONLINE STATUS



When your **status** is Online and a **contact** calls you, this window opens in the **Active Calls** tab, allowing you to **speak** to the **contact**.

To speak, press **Talk**; to hang up, press

HOW TO
RECEIVE A COMMUNICATION

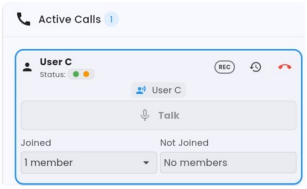
When your status is Page Me and you see the notification

HOW TO: RECEIVE A COMMUNICATION (PAGE ME)

YOU SEE THE NOTIFICATION



When a **contact** tries to **call you**, this **notification** appears in the **Alerts** tab and a ringtone plays. You can answer by clicking



This window opens in the **Active Calls** tab, allowing you to **speak** to the **contact**.
To speak, press **Talk**; to hang up, press

HOW TO
RECEIVE A COMMUNICATION

When your status is Page Me and you missed the notification

HOW TO: RECEIVE A COMMUNICATION (PAGE ME)

YOU MISSED THE NOTIFICATION



When a **contact** tries to call you, this **notification** appears in the **Alerts** tab and a ringtone plays.



After **20 seconds** of ringing, the call **disconnects** and this screen appears. You can call the **contact** back by clicking  or dismiss the **notification** by clicking 

HOW TO
RECEIVE A COMMUNICATION

When your status is Do Not Disturb

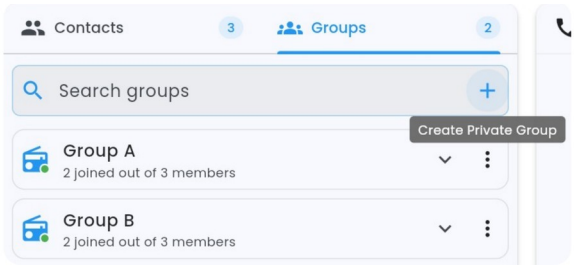
HOW TO: RECEIVE A COMMUNICATION (DO NOT DISTURB)



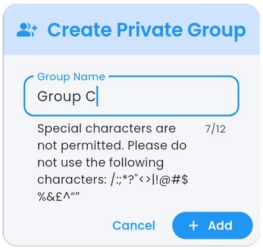
When a **contact** tries to call you, this **notification** appears in the **Alerts** tab and a ringtone plays.
You can call the **contact** back by clicking or dismiss the **notification** by clicking

HOW TO
CREATE A GROUP

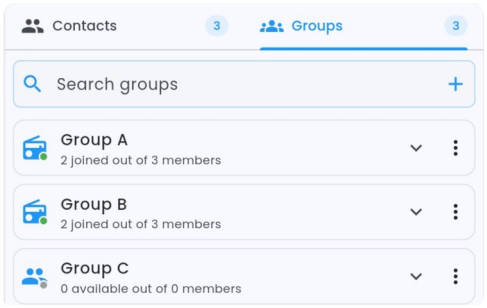
HOW TO: CREATE A GROUP



In the **console**, click the **Groups** tab, then click the **+** to add a group.



This **window** opens in the center of the screen. You can **create** a **private group** by naming it.

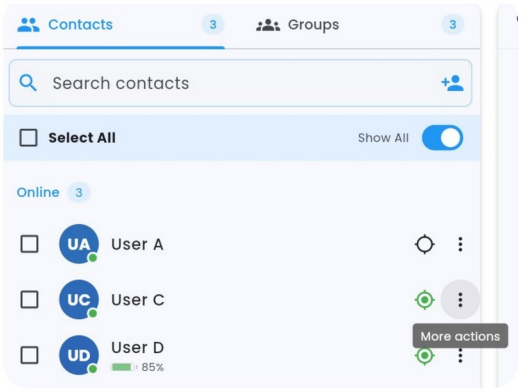


Your **new group** appears.

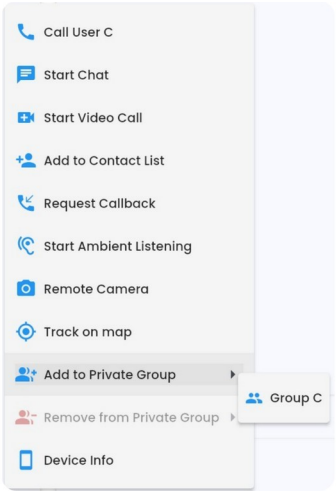
HOW TO

EDIT A GROUP

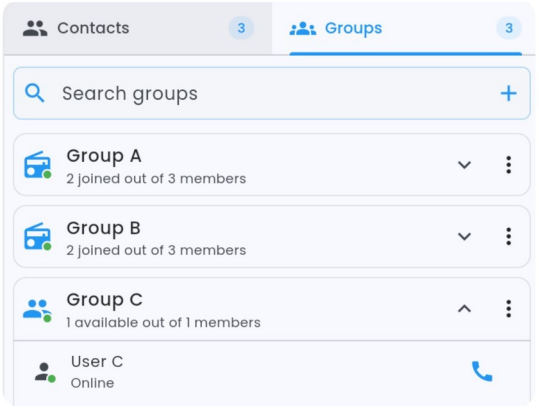
HOW TO: EDIT A GROUP



In the **console**, click the **Contacts** tab, then click the **three dots** next to the contact you want to **add** to the group.



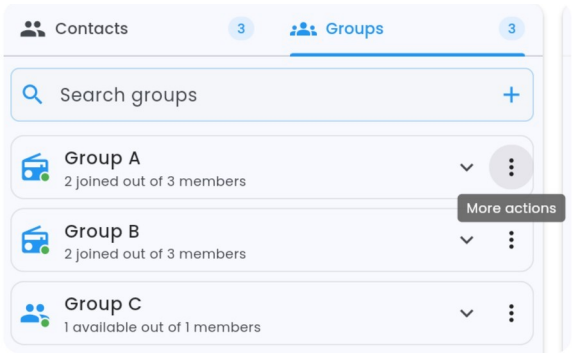
This window **opens** in the **center** of the **screen**. You can **add** the **contact** to your **new** private group.



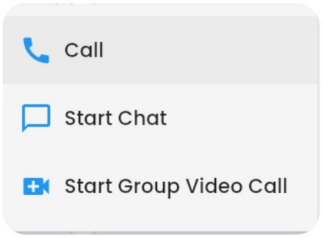
In the **console**, in the **Groups** tab, you can **see** the **contact** that was **added** to the group. Repeat this step to add another contact (contacts cannot be added in bulk).

HOW TO
TALK TO A GROUP

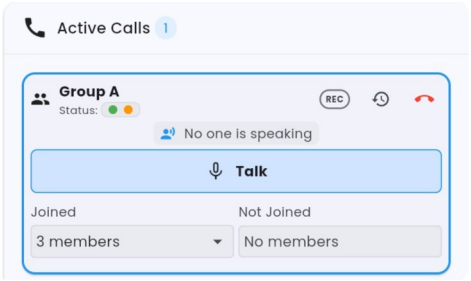
HOW TO: TALK TO A GROUP



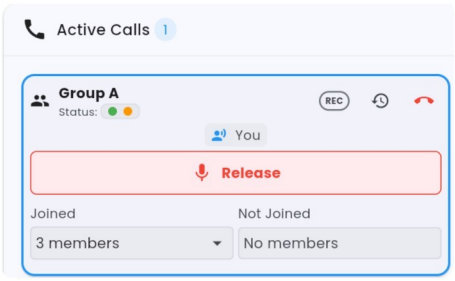
In the **console**, click the **Groups** tab, then click the **three dots** next to the group you want to **talk** to.



This window opens; click **Call**.



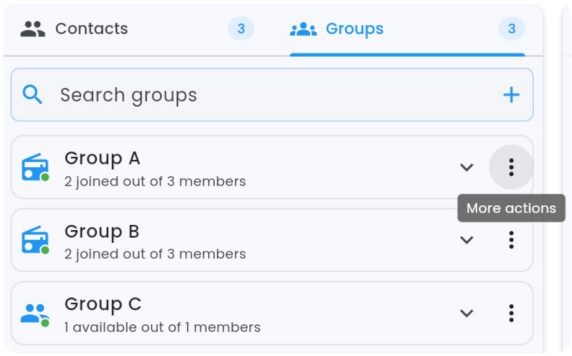
This window opens in the **Active Calls** tab, allowing you to **speak** to the **group** and see which members have joined the call and which have not.



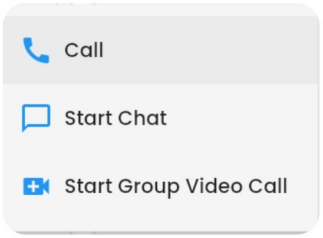
To speak, press **Talk**; to hang up, press

HOW TO
RECEIVE A GROUP COMMUNICATION

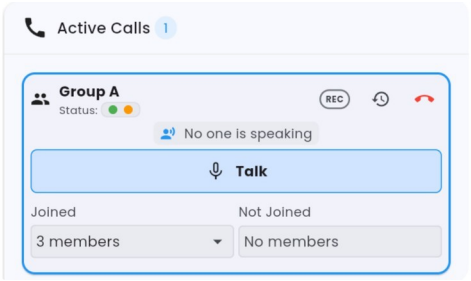
HOW TO: RECEIVE A GROUP COMMUNICATION



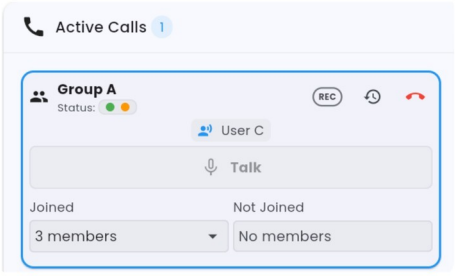
In the **console**, click the **Groups** tab, then click the **three dots** next to the group you want to **talk** to.



This window opens; click **Call**.



This window opens in the **Active Calls** tab, allowing you to **speak** to the **group** and see which members have joined the call and which have not.

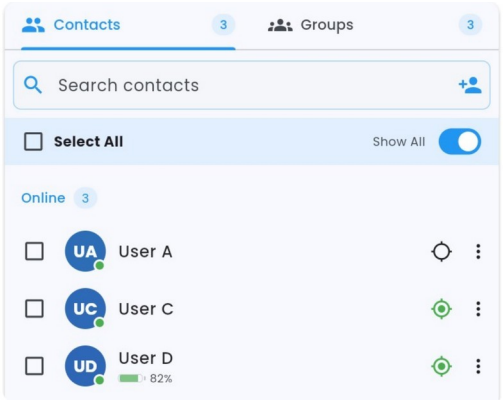


When a person **speaks**, their **name** appears on the screen.

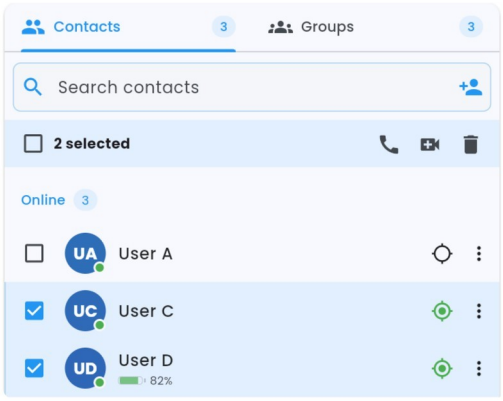
Please note: You must initiate the group call from the console to join it. If there are no active calls in the Active Calls tab, you will not hear any group calls.

HOW TO
MAKE A PTT CONFERENCE CALL

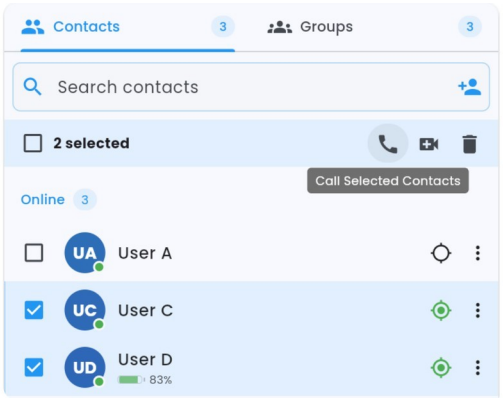
HOW TO: MAKE A PTT CONFERENCE CALL



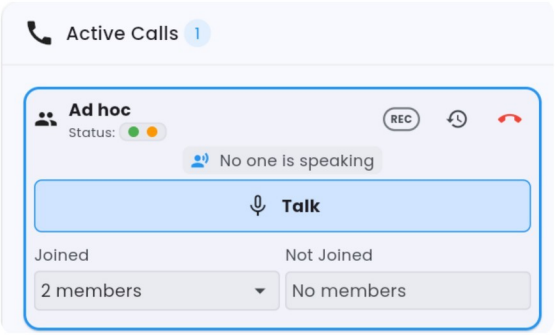
In the **console**, click the **Contacts** tab.



Select the **contacts** you want to **call**.



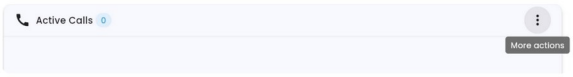
Click on  to call contacts.



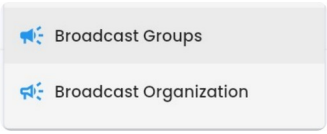
The **conference** call **appears** in the **Active Calls** tab.

HOW TO
MAKE A BROADCAST CALL

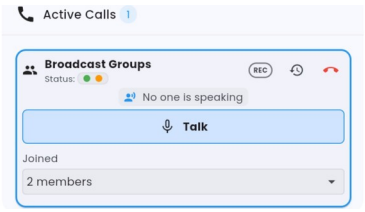
HOW TO: MAKE A BROADCAST CALL



In the **console**, click the **three dots** next to the **Active Calls** tab.



This window opens; click **Broadcast Groups** to **call all members** of **all** the **groups** you belong to.



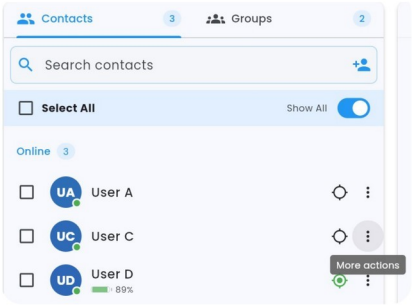
This window opens in the **Active Calls** tab, allowing you to **speak** to **all** your **groups**.

HOW TO
MAKE A VIDEO CALL

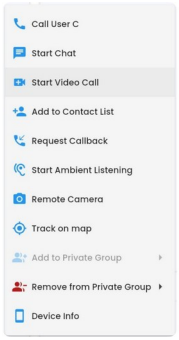
To a contact

HOW TO: MAKE A VIDEO CALL

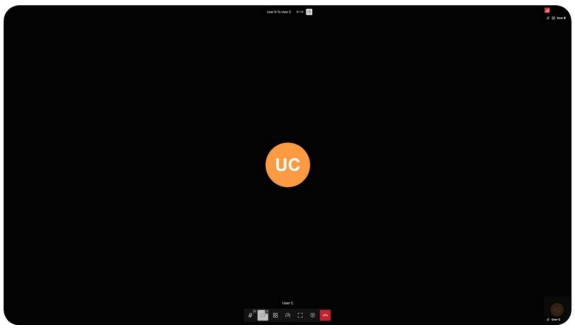
TO A CONTACT



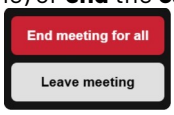
In the **console**, click the **Contacts** tab, then click the **three dots** next to the contact you want to **video call**.



This window opens; click **Start Video Call.**



This window opens. To **hang up,** click 
You can either **leave the call** (and leave the other person on the line) or **end** the **call** for everyone.



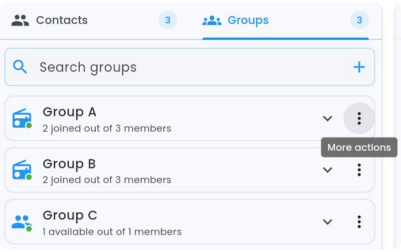
Currently, it is not possible to see yourself or the person you are talking to via the computer interface. On a phone, you can see yourself but not the person (on a PC) who initiated the video call.

HOW TO
MAKE A VIDEO CALL

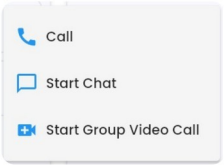
To a group

HOW TO: MAKE A VIDEO CALL

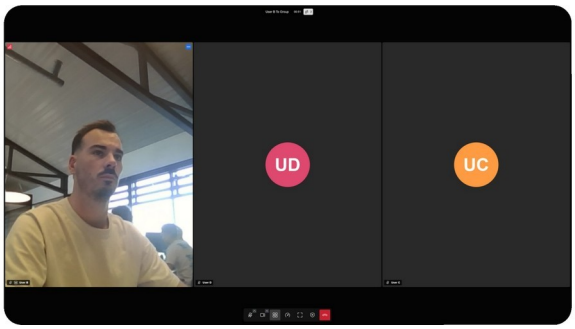
TO A GROUP



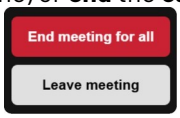
In the **console**, click the **Groups** tab, then click the **three dots** next to the group you want to **video call**.



This window opens; click **Start Group Video Call.**



This window opens. To **hang up,** click 
You can either **leave the call** (and leave the other person on the line) or **end** the **call** for everyone.

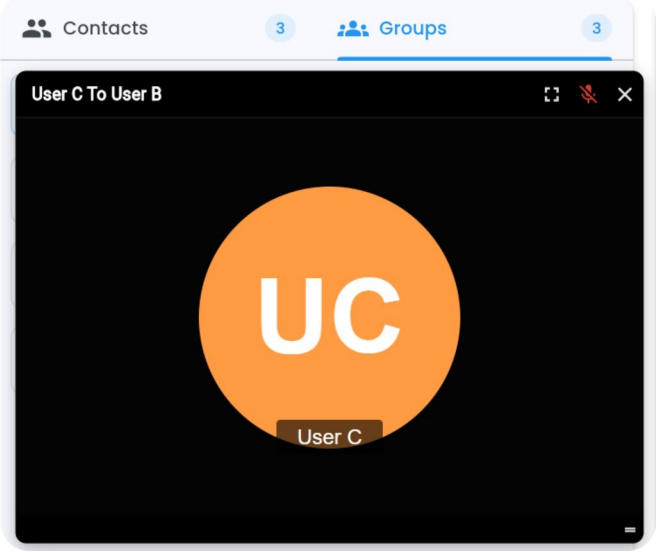


Currently, it is not possible to see the people you are talking to from the computer interface. On a phone, you can see yourself and other participants who are also on the phone, but not the person (on a PC) who initiated the video call.

HOW TO
RECEIVE A VIDEO CALL

From a contact or a group

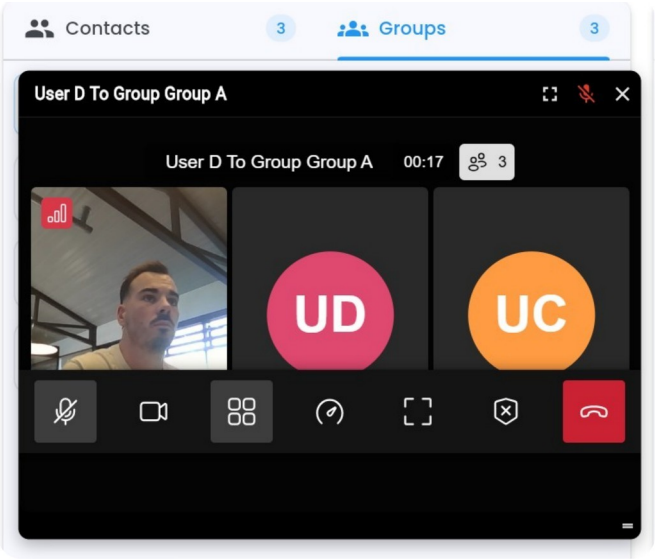
HOW TO: RECEIVE A VIDEO CALL



When you **receive** a **video call** from a **contact**, you do not have the option to accept or decline it. The **call starts automatically**, and this window appears. Click to leave the call.

Currently, it is not possible to see the people you are talking to from the computer interface. On a phone, you can see yourself (in full-screen split-screen mode), but not the person (on a PC) who initiated the video call.

HOW TO: RECEIVE A VIDEO CALL



When you **receive** a **video call** from a **group**, you do not have the option to accept or decline it. The **call starts automatically**, and this window appears. Click to leave the call.

Currently, it is not possible to see the people you are talking to from the computer interface. On a phone, you can see yourself and other participants who are also on the phone, but not the person (on a PC) who initiated the video call.

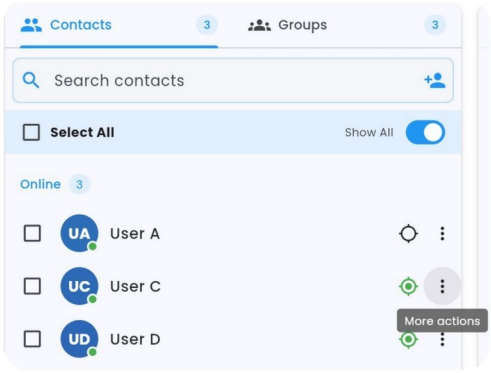
HOW TO

CHAT BY MESSAGE TO A CONTACT

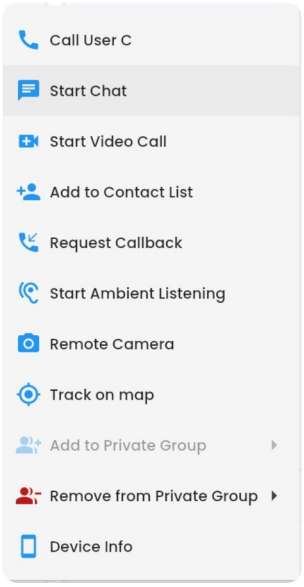
First conversation with this contact

HOW TO: CHAT BY MESSAGE TO A CONTACT

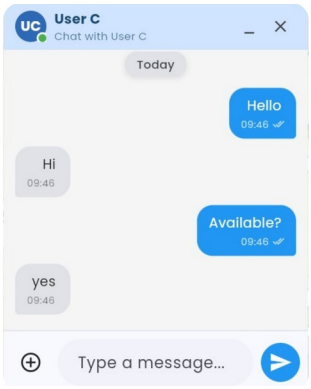
FIRST CONVERSATION WITH THIS CONTACT



In the **console**, click the **Contacts** tab, then click the **three dots** next to the contact you want to **chat with**.



This window opens; click **Start Chat.**



The **conversation** with the contact opens; you can **compose** your **message** and **send it** by clicking



By clicking the **+** logo, you can **send documents**, **photos**, and **videos**.

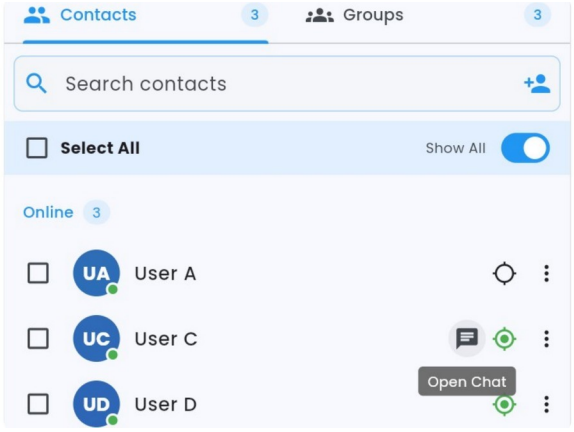
HOW TO

CHAT BY MESSAGE TO A CONTACT

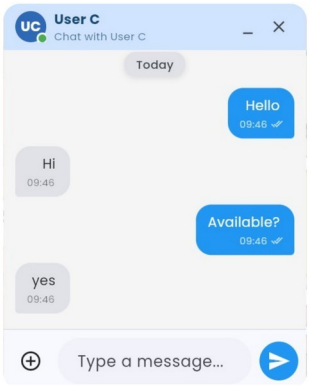
You have already chatted with this contact

HOW TO: CHAT BY MESSAGE TO A CONTACT

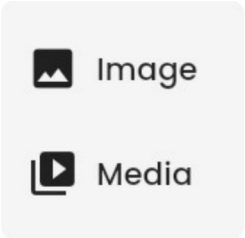
YOU HAVE ALREADY CHATTED WITH THIS CONTACT



In the **console**, click the **Contacts** tab, then click the **message logo** next to the contact you want to **chat with**.



The **conversation** with the contact opens; you can **compose** your **message** and **send it** by clicking



By clicking the **+** logo, you can **send documents**, **photos**, and **videos**.

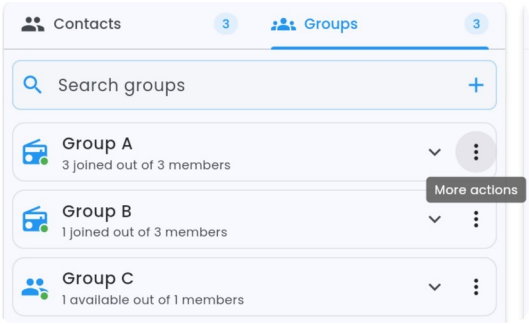
HOW TO

CHAT BY MESSAGE TO A GROUP

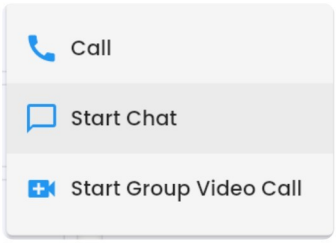
First conversation with this group

HOW TO: CHAT BY MESSAGE TO A GROUP

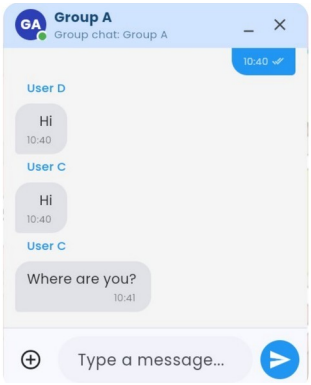
FIRST CONVERSATION WITH THIS GROUP



In the **console**, click the **Groups** tab, then click the **three dots** next to the group you want to **chat with**.



This window opens; click **Start Chat.**



The **conversation** with the group opens; you can **compose** your **message** and **send it** by clicking



By clicking the **+** logo, you can **send documents**, **photos**, and **videos**.

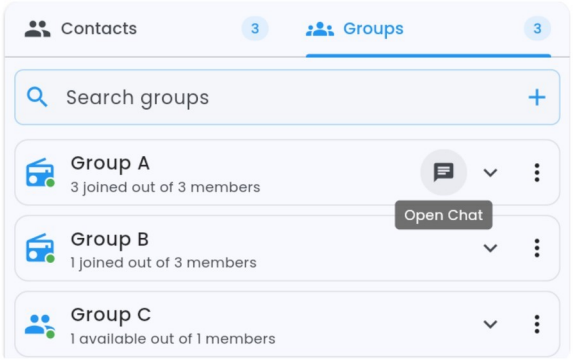
HOW TO

CHAT BY MESSAGE TO A GROUP

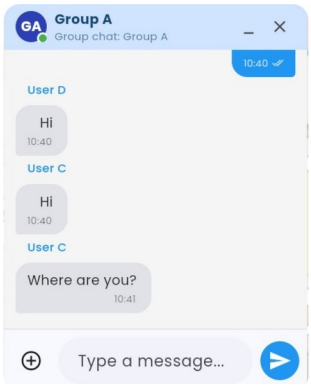
You have already chatted with this group

HOW TO: CHAT BY MESSAGE TO A GROUP

YOU HAVE ALREADY CHATTED WITH THIS GROUP



In the **console**, click the **Groups** tab, then click the **message logo** next to the group you want to **chat with**.



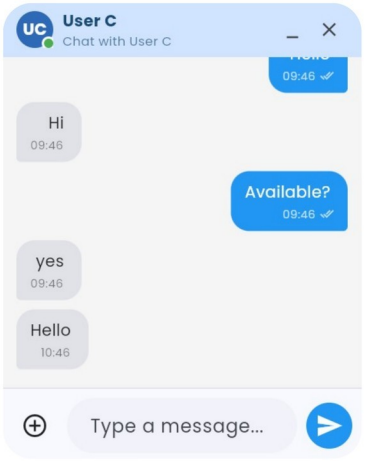
The **conversation** with the group opens; you can **compose** your **message** and **send it** by clicking

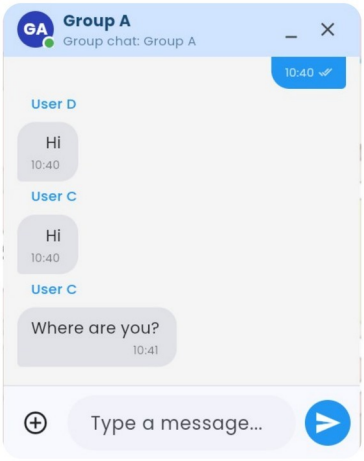


By clicking the **+** logo, you can **send documents**, **photos**, and **videos**.

HOW TO
RECEIVE A TEXT MESSAGE

HOW TO: RECEIVE A TEXT MESSAGE

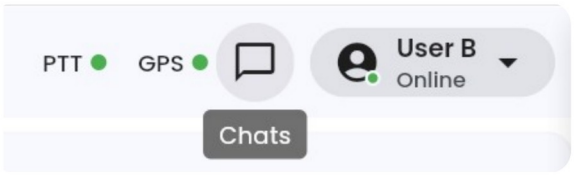




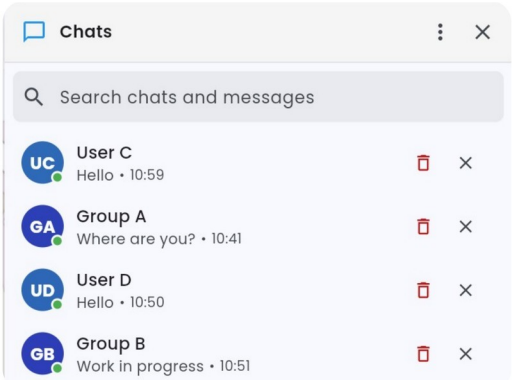
Whether you receive a message from a contact or a group, the message window opens automatically with a chime to notify you that you have received a message.

HOW TO
ACCESS ALL CHATS

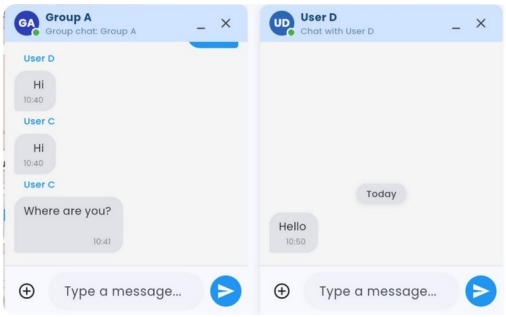
HOW TO: ACCESS ALL CHATS (CONTACTS AND GROUPS)



In the **console**, click the **Menu** tab, then click



A **window** opens showing **all** your **chats**. You can **open** a **chat** by simply clicking on it. Clicking simply **closes** the **chat**, and the chat window disappears. Clicking on the other hand, **permanently deletes** the **chat history** (and thus the messages it contained).



You can **open multiple** chats at the same time (they appear side by side).

HOW TO
RECEIVE AN EMERGENCY CALL

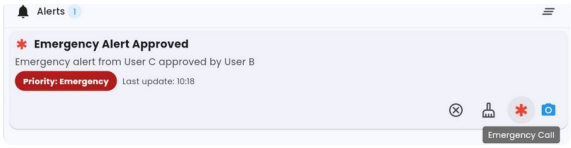
You see the notification and accept it

HOW TO: RECEIVE AN EMERGENCY CALL

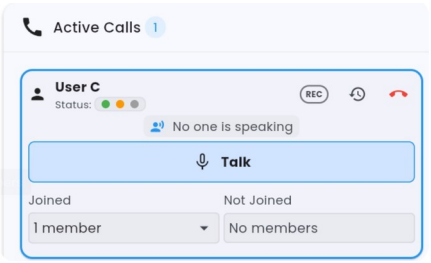
YOU SEE THE NOTIFICATION AND ACCEPT IT



When one of your **contacts** makes an **emergency call**, this notification appears in the **Alerts** tab. You can **accept** it by clicking



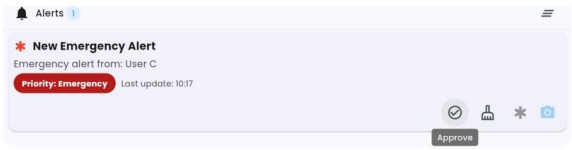
Once you **accept**, you can **make** a **call** to that **contact** by clicking



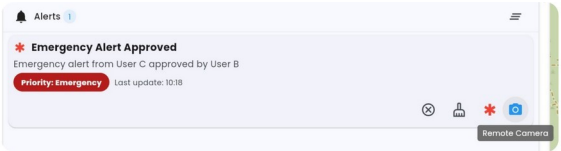
This window opens in the **Active Calls** tab.

HOW TO: RECEIVE AN EMERGENCY CALL

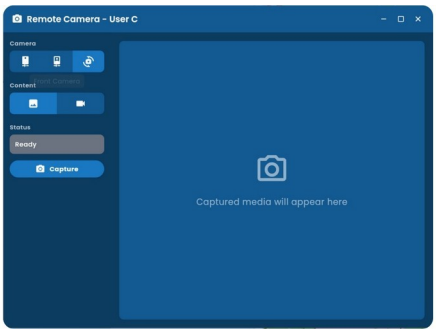
YOU SEE THE NOTIFICATION AND ACCEPT IT



When one of your **contacts** makes an **emergency call**, this notification appears in the **Alerts** tab. You can **accept** it by clicking



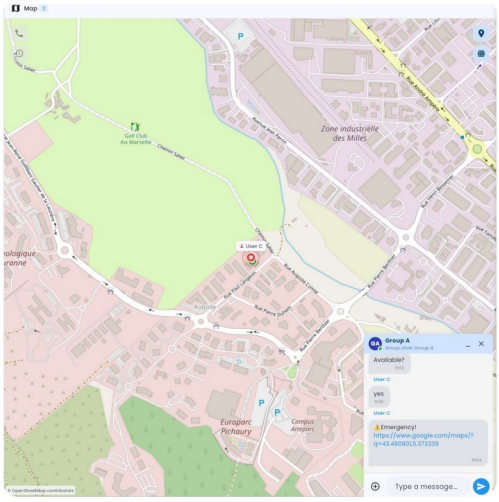
Once you **accept** the **call**, you can access the **camera** of the **contact** who made the **emergency** call by clicking



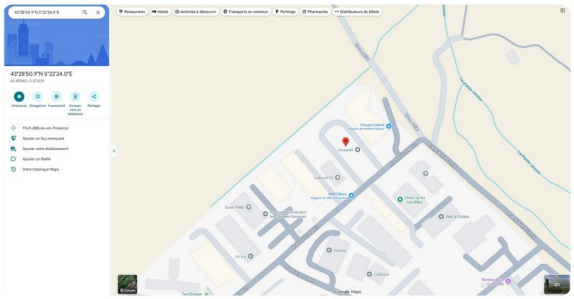
This window opens, and you can **take** a **photo** or **record** a **video** of the contact in emergency using the **front** camera, the **rear** camera, or **both** at the same time.

Currently, video recording is not working; no video appears.

HOW TO: RECEIVE AN EMERGENCY CALL



When one of your **contacts** makes an **emergency call**, their **GPS** location automatically appears with the * icon in the **Map** tab. The **group chat** that the contact belongs to **opens** automatically with a **Google Maps link**.



The **link** takes you directly to **Google Maps** with the **GPS coordinates** of the **person** in **emergency**.

HOW TO

RECEIVE AN EMERGENCY CALL

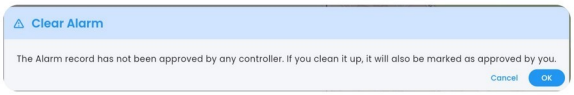
You see the notification and dismiss it

HOW TO: RECEIVE AN EMERGENCY CALL

YOU SEE THE NOTIFICATION AND DISMISS IT



When one of your **contacts** makes an **emergency call**, this notification appears in the **Alerts** tab. You can **dismiss** it by clicking



This **message** appears; click **OK** to **cancel** the **emergency** call. The alert is now turned off for everyone.

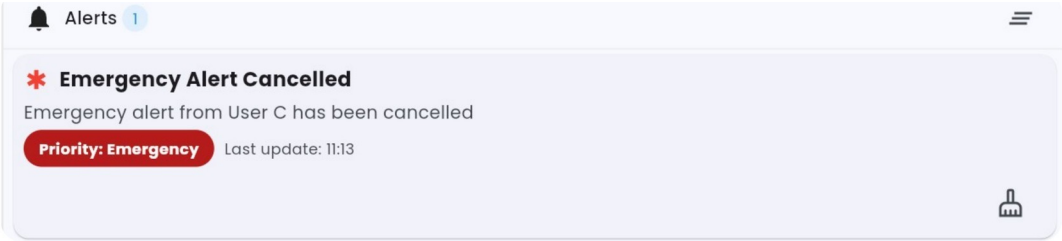
HOW TO

RECEIVE AN EMERGENCY CALL

You missed the notification

HOW TO: RECEIVE AN EMERGENCY CALL

YOU MISSED THE NOTIFICATION



When one of your **contacts** makes an **emergency call** and you **miss** the **notification** (the emergency call has been stopped), your only option is to **delete** the **notification** by clicking

HOW TO
RECEIVE A MAN DOWN ALERT

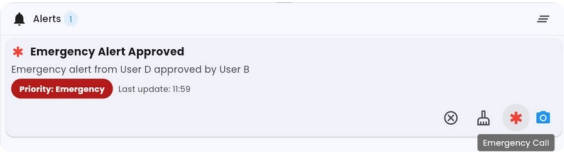
You see the notification and accept it

HOW TO: RECEIVE A MAN DOWN ALERT

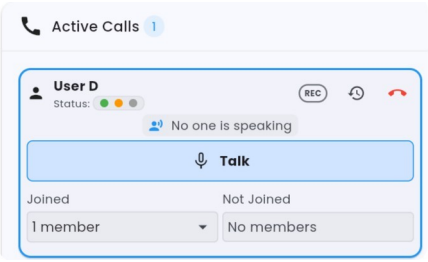
YOU SEE THE NOTIFICATION AND ACCEPT IT



When one of your **contacts** makes a **man down alert**, this **notification** appears in the **Alerts** tab. You can **accept** it by clicking



Once you **accept**, you can **make** a **call** to that **contact** by clicking



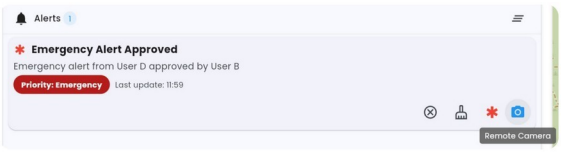
This **window** opens in the **Active Calls** tab.

HOW TO: RECEIVE A MAN DOWN ALERT

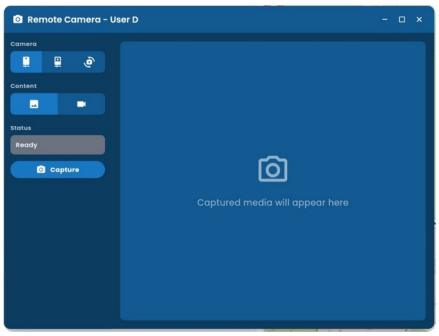
YOU SEE THE NOTIFICATION AND ACCEPT IT



When one of your **contacts** makes a **man down alert**, this **notification** appears in the **Alerts** tab. You can **accept** it by clicking



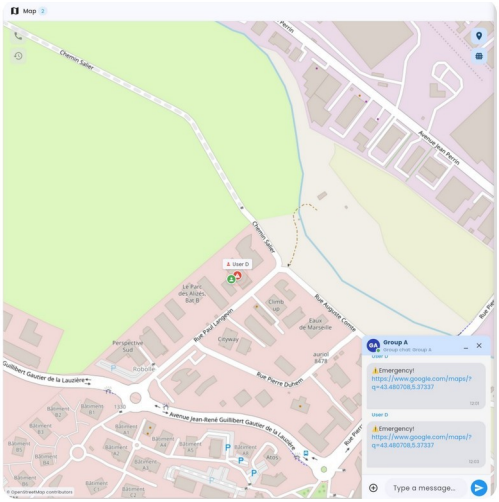
Once you **accept** the call, you can **access** the **camera** of the **contact** who made the **man down alert** by clicking



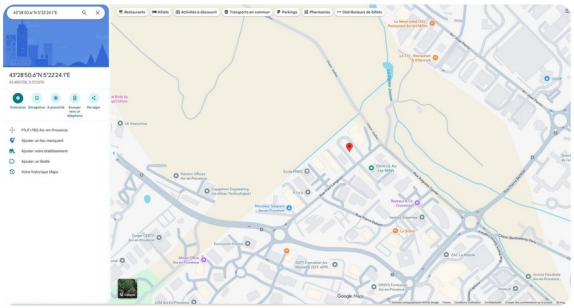
This **window** opens, and you can **take** a **photo** or **record** a **video** of the contact in **emergency** using the **front** camera, the **rear** camera, or **both** at the same time.

Currently, video recording is not working; no video appears.

HOW TO: RECEIVE A MAN DOWN ALERT



When one of your **contacts** makes a **man down alert**, their **GPS** location automatically appears with the icon in the **Map** tab. The **group chat** that the contact belongs to opens **automatically** with a **Google Maps link**.



The **link** takes you directly to **Google Maps** with the **GPS coordinates** of the **person** in **emergency**.

HOW TO
RECEIVE A MAN DOWN ALERT

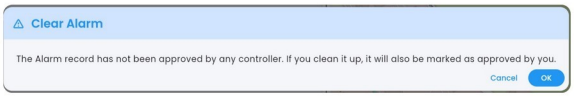
You see the notification and dismiss it

HOW TO: RECEIVE A MAN DOWN ALERT

YOU SEE THE NOTIFICATION AND DISMISS IT



When one of your **contacts** makes a **man down alert**, this **notification** appears in the **Alerts** tab. You can **dismiss** it by clicking



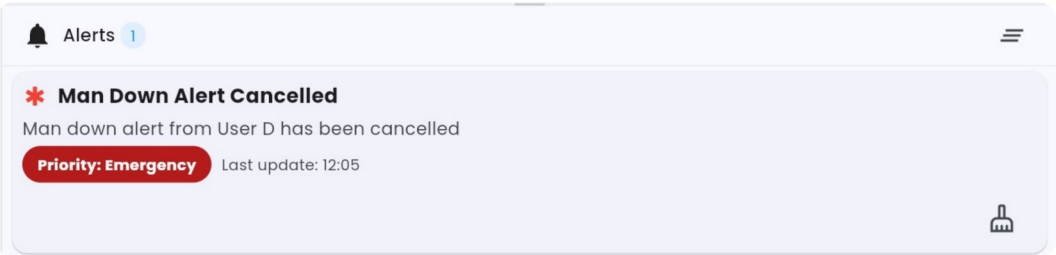
This **message** appears; click **OK** to **cancel** the **man down alert**. The alert is now turned off for everyone.

HOW TO
RECEIVE A MAN DOWN ALERT

You missed the notification

HOW TO: RECEIVE A MAN DOWN ALERT

YOU MISSED THE NOTIFICATION

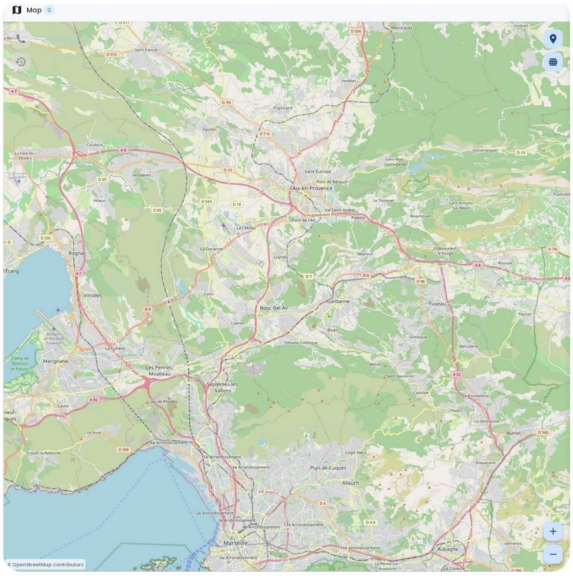


When one of your **contacts** makes a **man down alert** and you **miss** the **notification** (the alert has been stopped), your only option is to **delete** the **notification** by clicking

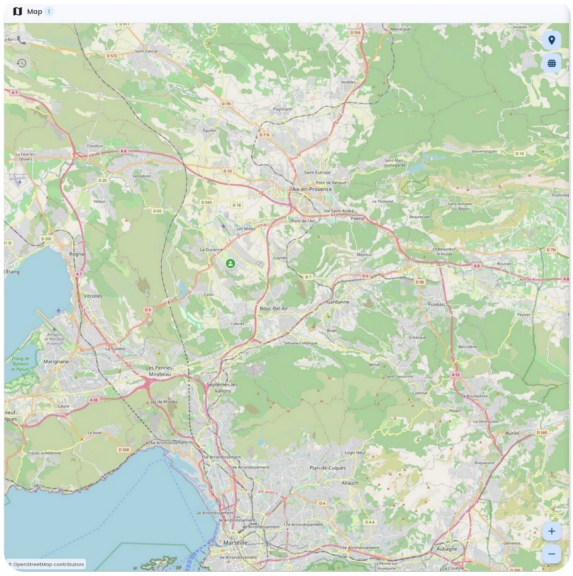
HOW TO

SEE A CONTACT LOCATION

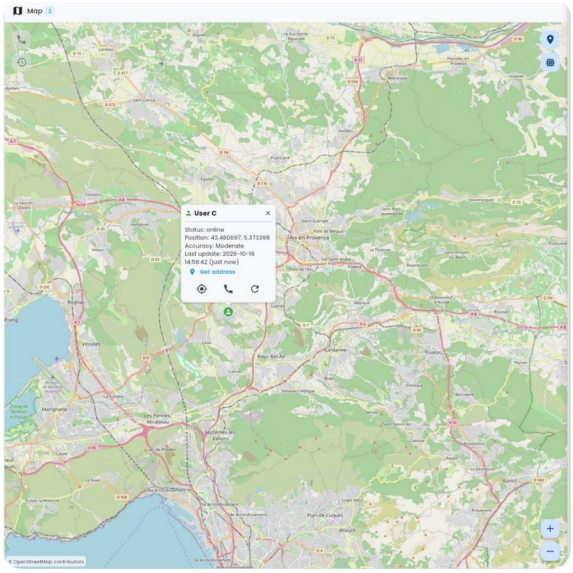
HOW TO: SEE A CONTACT LOCATION



If your **contacts** are **offline**, you **cannot see** their **location**.



When they are **online**, you **can see** their **location**.

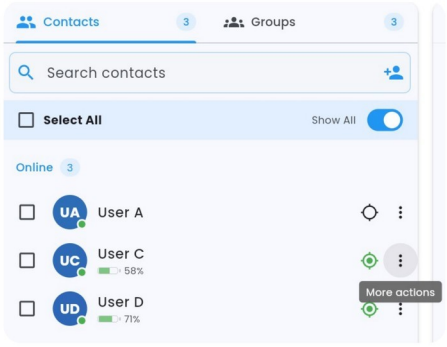


By clicking their **location**, you can:
zoom in to see their **exact location**
call them
refresh their **location**.

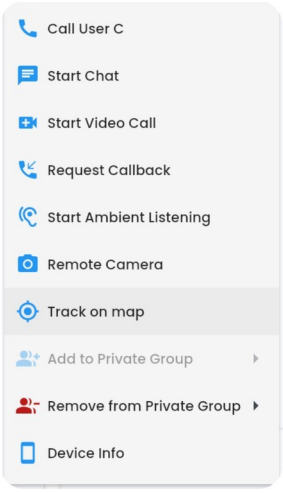
HOW TO

TRACK A CONTACT LOCATION

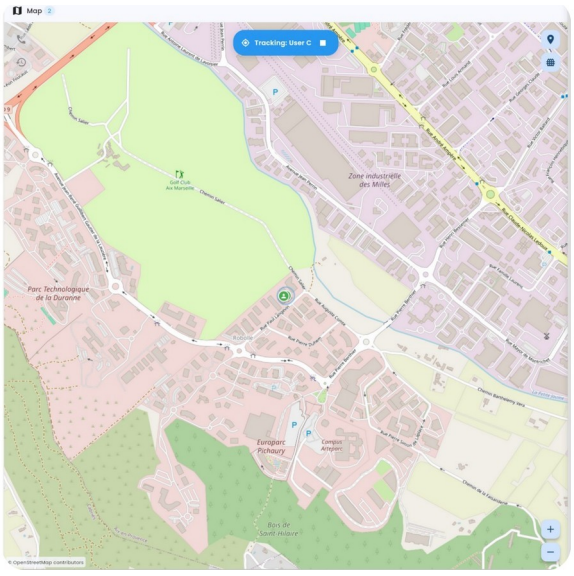
HOW TO: TRACK A CONTACT LOCATION



In the **console**, click the **Contacts** tab, then click the **three dots** next to the contact you want to **track**.



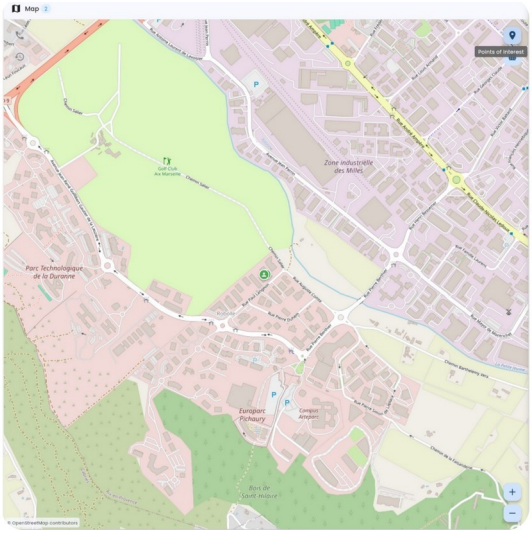
This window opens; click **Track on map.**



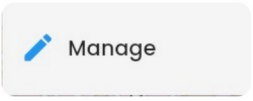
Real-time **tracking** will **start** on your map, so you will be able to **see** your **contact's movements**. To stop tracking, click ⏹

HOW TO
CREATE A POINT OF INTEREST

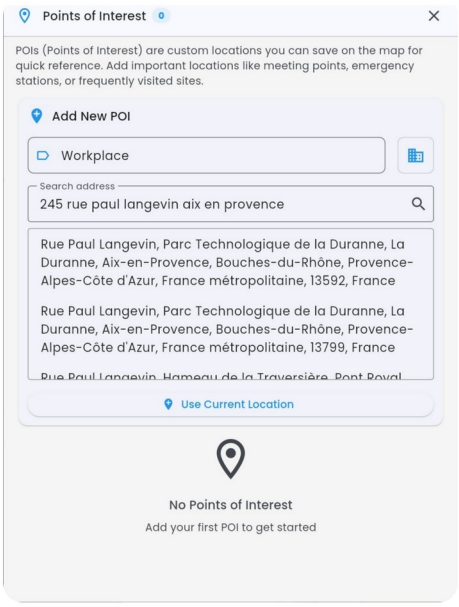
HOW TO: CREATE A POINT OF INTEREST



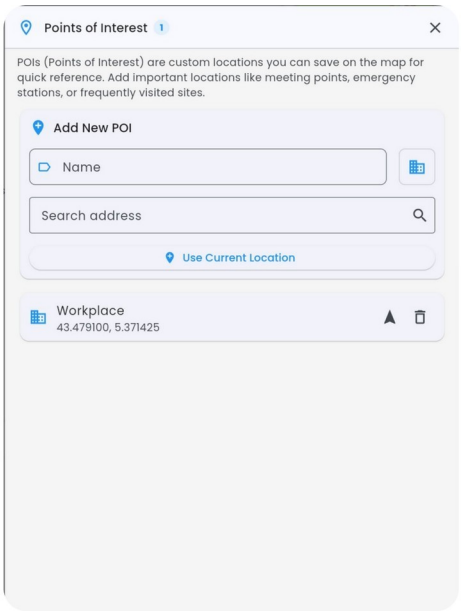
In the **console**, on the **Map** tab, click the icon to **create** a **point** of **interest**.



This **window** opens; click **Manage**.



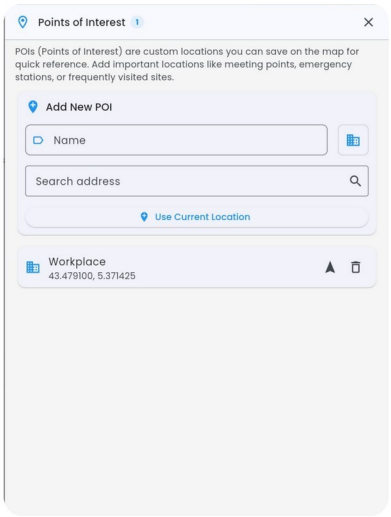
You can then **name** your **point** of **interest**, **select** an **icon** to identify it, and **enter** an **address** (or use your location if you are currently at the place you want to add).



The **point** of **interest** has been **saved**.

HOW TO
LOCATE A POINT OF INTEREST

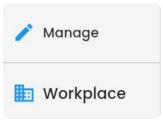
HOW TO: LOCATE A POINT OF INTEREST



Once you have **created** the **point** of **interest**, click to **locate it** on your map.



In the **console**, on the **Map** tab, click the **points** of **interest icon**.



Click the **point** of **interest** you **want** to **locate**.

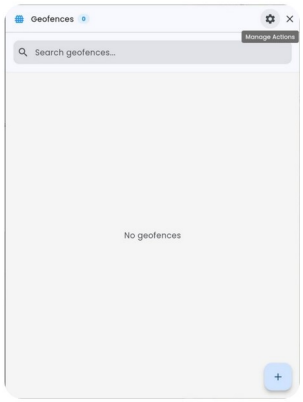
Please note that the exact location of the point of interest is not indicated.

HOW TO
MANAGE GEOFENCE ACTIONS

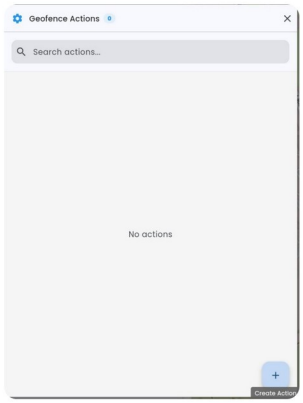
HOW TO: MANAGE GEOFENCE ACTIONS



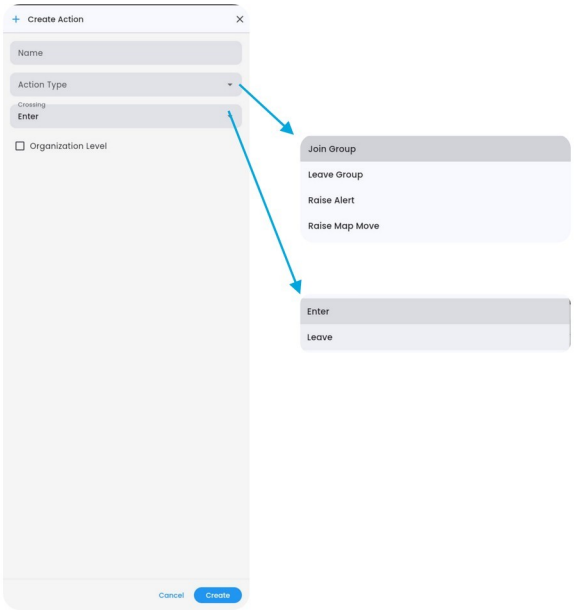
In the **console**, on the **Map** tab, click the icon to **access geofences**.



Click to **manage actions**.



Click **+** to **create** an **action**.



You can **name** the **action** and then **decide** what it does: **join** a group, **leave** a group, **raise** an **alert**, or **raise map move**. You can **configure** whether this action **occurs** when the person(s) **enter** or **leave** the **area** you will define. Finally, specify which group(s) will be affected by this action.

HOW TO
CREATE A GEOFENCE

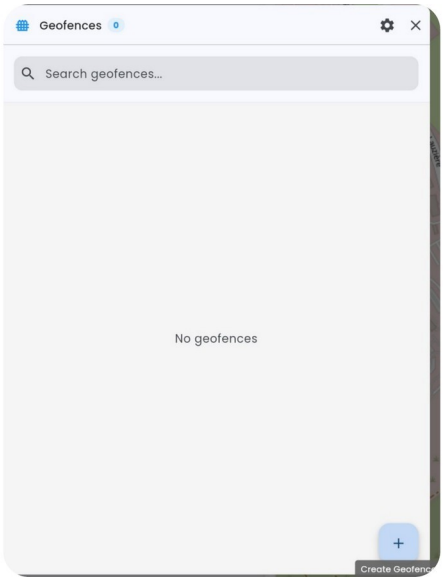
Name and area

HOW TO: CREATE A GEOFENCE

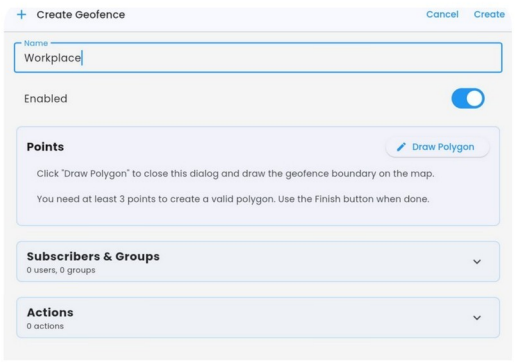
NAME AND AREA



In the **console**, on the **Map** tab, click the icon to **access geofences**.



Click **+** to create a geofence.



You can **name** your **geofence** and click **draw polygon** to draw it.



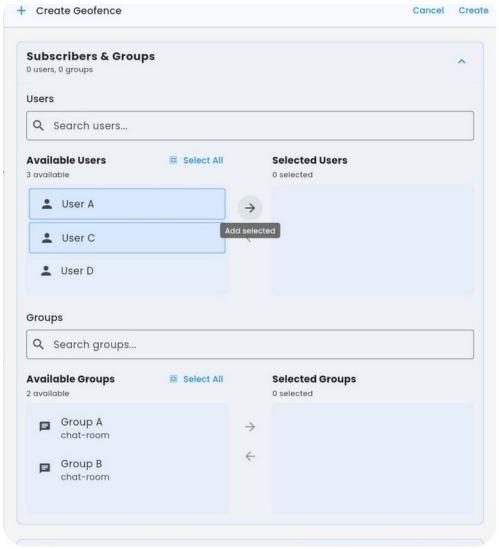
Place the **points** to **outline** the desired **area** and click to confirm.

HOW TO
CREATE A GEOFENCE

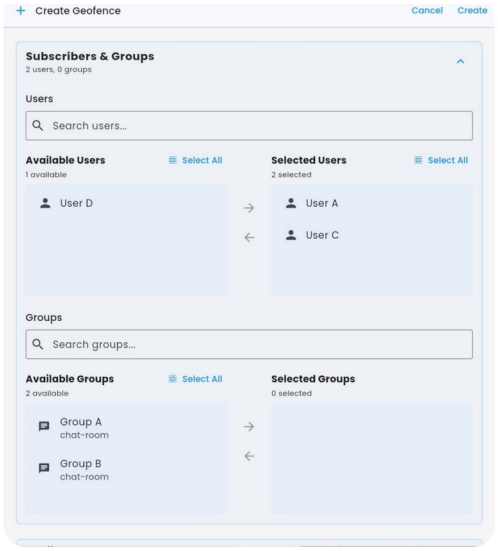
Contacts, groups and actions

HOW TO: CREATE A GEOFENCE

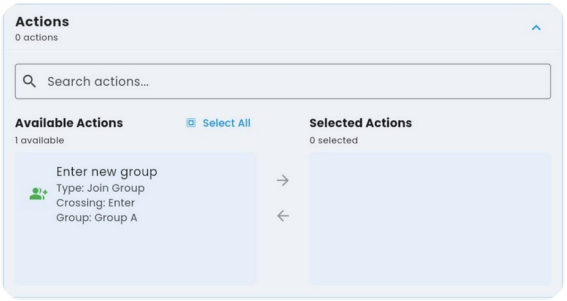
CONTACTS, GROUPS AND ACTIONS



In the **geofence** creation window, you can **assign** the **geofence** to **one** or **more** of your **contacts** or **groups**. To do this, select the ones you want and click →



Your **contacts**/**groups** have been **added**. To **cancel** or **add more** people, follow the **same steps**.



You can then **select** the **action** you **created** earlier and click →

Finally, click **Create**. Your **geofence** will be **created** and will appear in **green**.