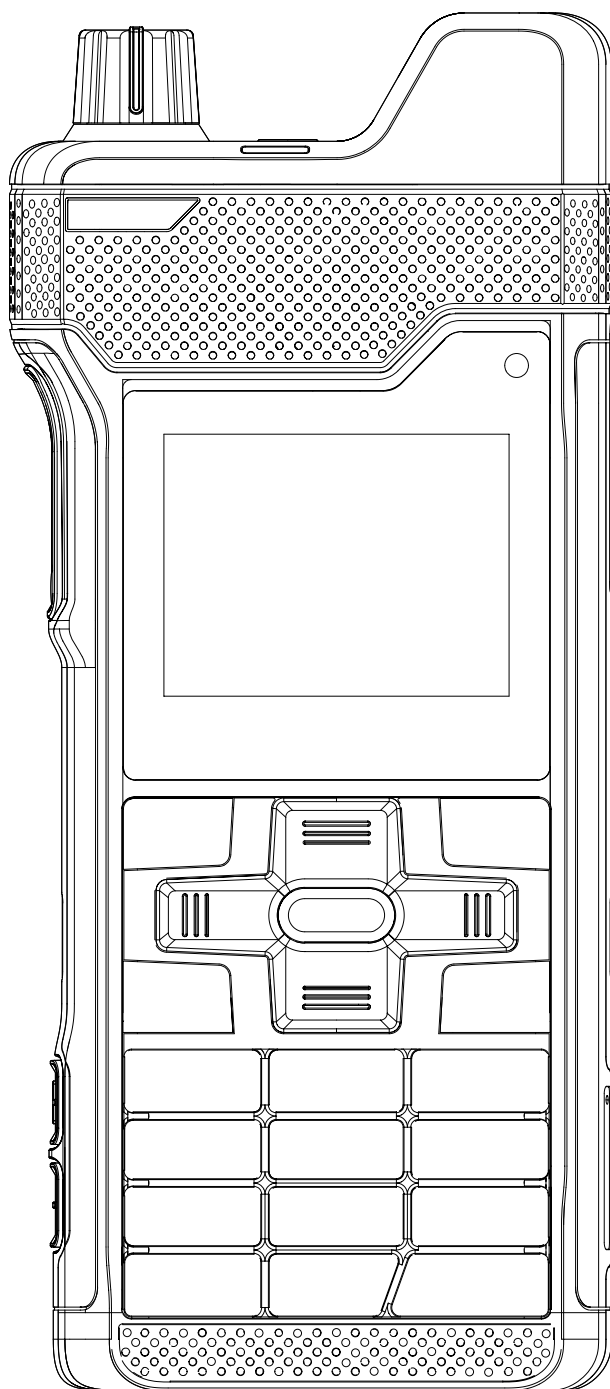


CROSSCALL



CORE-P6

Model: 54237-1

TABLE OF CONTENTS

GET TO KNOW YOUR CORE-P6	3
X-LINK™	
X-BLOCKER	
STARTING UP YOUR CORE-P6	5
Installing the SIM card	
Turning the phone on and off	
Tips and precautions for charging your battery	
NAVIGATION SYSTEM AND CORE-P6 BUTTONS	8
Using the touchscreen	
Navigation system	
Phone buttons	
USING THE PHONE	13
Phone calls	
Contacts	
Messages	
Camera and QR Code reader	
Gallery	
Transferring files: phone to PC or PC to phone	
Transferring files: phone to phone	
Managing your SIM card and eSIM functionality	
Mobile data	
Browser	
E-mail	
Battery saver	
Resetting the phone	
System updates	
PERSONALIZING YOUR PHONE	19
Home screen	
Shortcuts to apps	
Sound	
Notifications	
Date and Time	
Languages	
TIPS AND SHORTCUTS	21
Using your CORE-P6 underwater	
Customize your CORE-P6 to your needs	
NFC	
Battery sharing	
Attaching the safety cord (leash)	
Calculator	
TROUBLESHOOTING GUIDE	23

SAFETY MEASURES**26**

General safety information

Waterproofing information

Medical devices

Road safety

Power supply and charging

Hearing protection

Environmental protection

Cleaning and maintenance

Emergency calls

Recommendations for reducing user exposure to radiation

Parental controls for the protection of minors

ADDITIONAL INFORMATION**32**

Compliance

Frequency bands and power

Information on accessories and software

Specific absorption rate (SAR)

Copyright

APPENDIX**35**

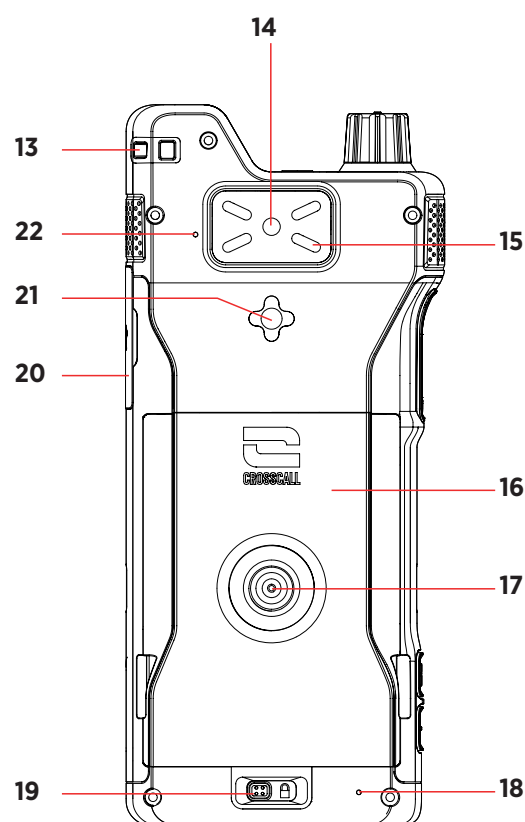
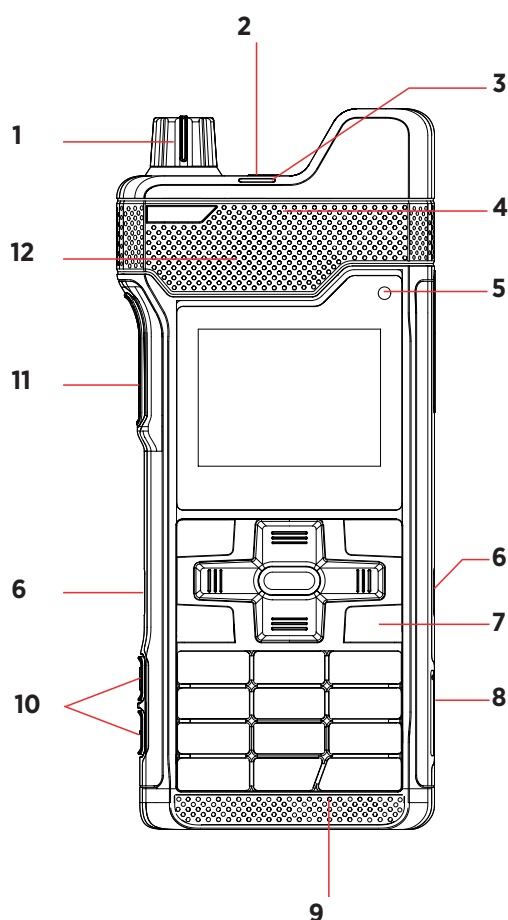
Important information

Data deletion (factory reset)

Accessibility features

Warranty conditions

GET TO KNOW YOUR CORE-P6



1. Rotary channel selector
2. SOS button
3. Notification LED
4. Receiver
5. 8MP camera
6. X-Blocker notches
7. On/Off button
8. SIM and micro-SD card tray
9. Microphone 1
10. +/- volume keys
11. Push-To-Talk button
12. Speaker
13. Hole for the safety cord
14. 8MP camera

15. Flash/Torch
16. Removable 4000 mAh battery
17. X-LINK™ attachment, Charging, Data transfer
18. Microphone 2
19. Battery latch system
20. USB-C port (always close the waterproof cap securely)
21. Fastener attachment system
22. Microphone 3

*SPS Technology Inc.



X-LINK™*

INTELLIGENT MAGNETIC FASTENING SYSTEM

This magnetic connector, located on the back of your phone, means you can attach it and connect it to exclusive X-LINK™* accessories in one simple step.

Depending on the accessories used, the X-LINK™* can also charge your phone and/or transfer data.

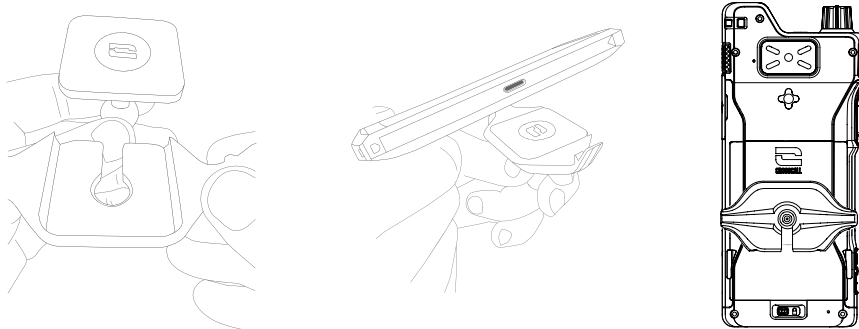


X-BLOCKER

REINFORCED MECHANICAL FIXING SYSTEM

In situations requiring maximum support, this exclusive accessory supplied with your mobile phone lets you safely attach your phone to compatible accessories (20kg pull-out force). It can be easily attached to the side notches of your mobile phone. Its silicone coating reduces vibration caused by impacts.

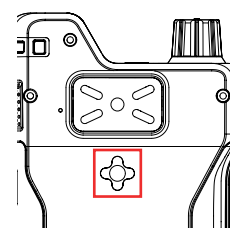
Before starting any kind of activity, check that your X-BLOCKER is fully engaged in both the phone's notches.



Check out the full range of accessories compatible with X-LINK™* and X-BLOCKER at www.crosscall.com

SCREW-ON MOUNTING SYSTEM

The terminal comes with a robust mounting system to securely install professional accessories (clip, KlickFast carrying ecosystem, etc.).



Mechanical interface:

- Integrated M3 nut type threaded interface: the internal metal insert is compatible with a standard M3 screw and ensures solid, durable attachment.
- This interface lets you attach a Klick Fast type connector (castellation connector) – not supplied. It means you can use Klick Fast compatible carrying accessories and ensures fast, reliable, secure locking.

Installation recommendations:

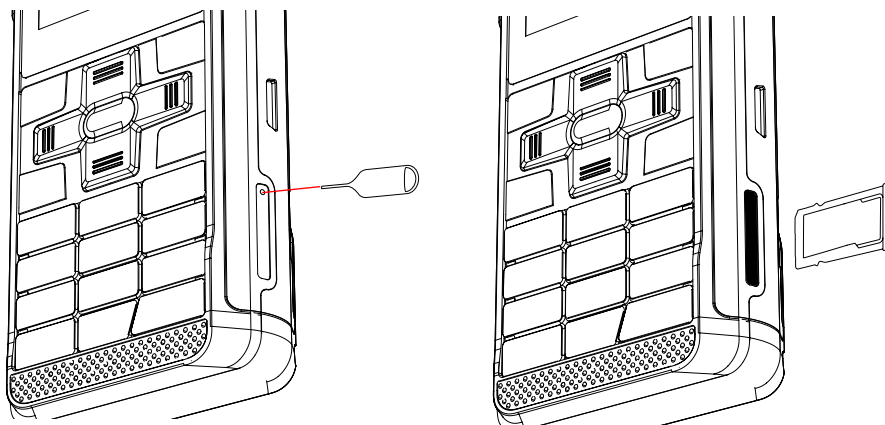
- Use only compatible M3 screws supplied with approved accessories.
- Tighten firmly until contact is made, without using excessive force to avoid damaging the threads.
- Check that the accessory is properly aligned before fully tightening.
- Check the tightness regularly in case of intensive use or vibrations.

This system ensures reliable, durable fastening, suitable for demanding environments.

STARTING UP YOUR CORE-P6

Installing the SIM card

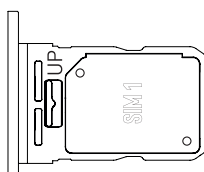
1. Check that your device is switched off. If not, turn it off by pressing the On/Off button.
2. Eject the SIM card tray by inserting the SIM tool into the correct hole.



3. Pull the tray out completely.
4. You have the option of installing 2 nano SIM cards in your smartphone.

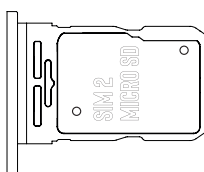
To ensure optimal compatibility with operator services, insert your first SIM card into the first compartment, identifiable by the marking "SIM 1".

Attention: Make sure you place your SIM card with the metal side facing you, positioning the "cut out" corner of your card at the top left of the compartment.



If you wish, insert a second SIM card into the second compartment on the back of the tray, identifiable by the marking "SIM 2".

Attention: Make sure you place your SIM card with the metal side facing you, positioning the "cut out" corner of your card at the top left of the compartment.

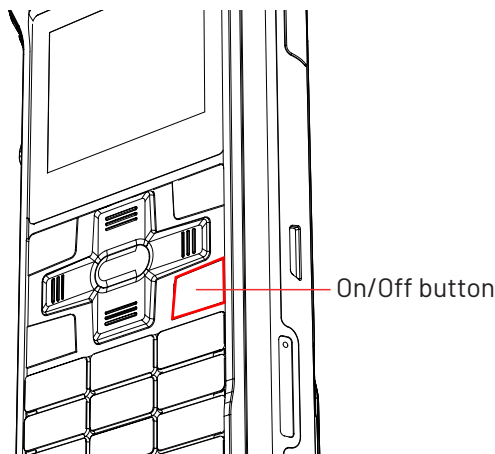


5. Replace the tray into the phone.
 - a. Check that the cards are correctly aligned.
 - b. Check that the tray is correctly aligned with the phone slot when you insert it.

c. Insert the tray and push it in.

Attention: To ensure the phone is waterproof, make sure the tray is fully inserted and securely locked.

Turning the phone on and off



Press and hold the phone's On/Off button and wait a few seconds until the screen lights up.

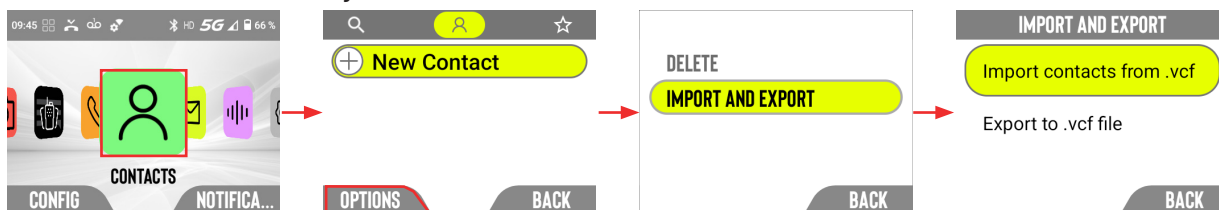
When you turn on your phone for the first time or after completing a data reset, follow the on-screen instructions to set up your device.

Once the phone is turned on, this button can also be used to:

- Lock your screen with a simple short press
- Turn off your phone, restart it, or access emergency calls with a long press

Importing a contact list from a memory card

From the main menu, go to "Contacts". Next, click "Options", then "Import and Export". Next, choose the memory card.



Tips and precautions for charging your battery



1. Connect the cable and power adapter via the USB-C port. Next, open your phone's waterproof cover and plug the other end of the cable into the USB-C port of your phone.
2. Plug the power adapter into an electrical outlet.
3. Once the battery is fully charged, unplug the phone from the charger. First unplug the charger from the device, then unplug it from the electrical wall outlet.

To avoid prematurely wearing out your battery, follow the correct usage

guidelines for each charging cycle. To do this, it's best to charge your battery as soon as it reaches 20% and avoid charging it beyond 80%, rather than performing complete charge cycles (from 0 to 100%).

You can automatically stop charging at 80% using the "Limit charging to 80%" option available in the "Settings > Device > Battery > Battery life optimization" menu.



The power supplied by the charger must be between a minimum of 5 Watts required by the radio equipment, and a maximum of 10 Watts to achieve maximum charging speed.



Never charge your phone using the X-LINK™ magnetic connection and USB connection together, as this may shorten the lifespan of your phone's equipment.

- Use only a charger and cable that are approved and compatible with your phone. Using unapproved chargers or cables may cause the battery to explode or damage the phone.
- Avoid using your phone while it's charging. Do not cover your phone or the power adapter.
- An incorrect charger connection could seriously damage your phone. Any damage caused by misuse is not covered by the warranty.
- Remove the charger from the electrical outlet when the phone is not charging.
- The phone may not turn on immediately if you're charging a fully depleted battery. After a certain charging time, the phone will start normally.
- If the AC power supply is weak, the charging time may be longer.
- If you use unconventional chargers such as computers, the charging time may be longer.
- Charging time may vary depending on ambient temperature and remaining battery level.
- The phone can be safely charged at temperatures between 0°C and 40°C. Charging at temperatures below 0°C or above 40°C may compromise battery performance and reduce its lifespan. Prolonged charging at extreme temperatures will damage the battery.
- During charging, the phone and charger may get hot. This is perfectly normal and should not reduce the lifespan or performance of the phone. If the battery is getting hotter than usual, stop charging it. Place your phone in a cool place and let it cool down. Avoid prolonged contact with the surface of your phone if it's getting hot.



Device features vary depending on your location, language, carrier and model. This device is compatible with OTG function. Please use a standard OTG cable.



The battery cycle displayed in your product refers to the battery and not the device.

Tips and precautions to take after use underwater

If immersed in seawater or chlorinated water, it's best to rinse your product.

Please wait a few minutes before making a call to ensure optimal performance.

You can also use "Speaker cleaning" mode in the quick setup menu. From the main menu, press the up button, then navigate through the options until you find this mode. 



Keep the device away from your ears when you activate "Speaker cleaning" mode.



If the battery alone (not connected to the terminal) has been immersed in water, do not immediately reinsert it into the terminal. Dry it thoroughly with a dry cloth.

If the battery has been immersed in seawater or chlorinated water, it's best to rinse it before drying it.

NAVIGATION SYSTEM AND CORE-P6 BUTTONS

Navigation buttons

The top and bottom buttons let you navigate through the phone's menus.

When you're in the main menu, the top button also lets you access the quick settings menu. Once in this menu, you can easily view and change your phone's main settings. To access other settings pages, move your cursor to the right when you're on one of the two rightmost settings in the menu.

Tap on a setting to enable/disable it or view it in more detail.

The bottom button also allows access to notifications when you're in the main menu.



The left and right buttons let you navigate through the phone's menus.



Central buttons

The central button lets you confirm your selection.



Selection buttons

The left selection button lets you:

- unlock the screen after waking it up
- access a favorite app from the main menu
- open options
- delete notifications in the notifications menu

Depending on which menu you're in, its use will vary.



The selection button on the right lets you return to the previous page. From the main menu, it allows access to a favorite app.



To configure a favorite app to launch from the main menu with these two buttons, go to Settings  > Personalization  > Buttons > Main menu > Favorite apps, and then choose the left or right button.

Call buttons

The left call button lets you answer a call or open the contact list, call log, and dial a phone number. To switch between menus, use the left or right button. You can dial a phone number by pressing directly on the numeric keypad.



The right call button (power button) lets you hang up a call, wake up the screen, return directly to the main menu from any menu, lock the screen, as well as, via a long press, start and stop the phone, restart it or access emergency calls.



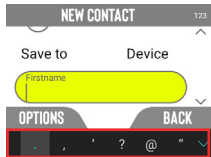
Keyboard

The keyboard lets you dial a phone number or write text.

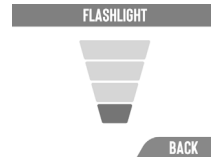
The 1 key lets you launch voicemail via a long press.

The 5 key lets you activate or deactivate the speaker with a long press.

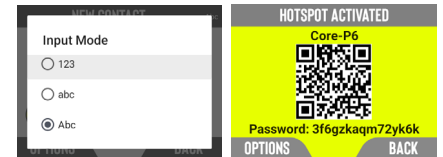
The key with the padlock at the bottom left of the keyboard is used to lock the screen using a long press. A short press allows you to access the symbols.



The button with the torch at bottom center lets you turn on the phone's flashlight with a long press.



The key circled in green, at bottom right, lets you switch between uppercase letters, lowercase letters and numbers using a short press. A long press, on the other hand, activates connection sharing.



You can also configure an action for all other keys on the keyboard, which can be activated via a long press.

Go to Settings  > Personalization  > Buttons > Dialing shortcuts, then choose the key to configure.

Push-To-Talk buttons

The Push-To-Talk button lets you speak with communication groups configured in Push-To-Talk apps. To start speaking, press and hold the button when speaking, then release the button.

To configure the button, go to:

Settings  > Personalization  > Buttons > Push-To-Talk app.



Volume +/- buttons

This button, which consists of a + key and a - key, lets you configure the volume of your calls and notifications.



SOS button

This button can be configured to send an SOS signal.

Settings  > Personalization  > Buttons > SOS app, then choose the app to use to trigger your SOS signal.



USING YOUR PHONE

Phone calls

Dial a number

1. From the main menu, dial the number you wish to call using the keypad.
2. Press the call button 

From the call log or contact list

1. From the main menu, press the call button  or Phone app .
2. Select the contact to call from your contact list or call log.
3. Press the call button .

Making an international call

1. From the main menu, tap the Phone app .
2. Press and hold the 0 key until the + sign appears.
4. Enter the country code, area code and phone number.
5. Press  to call the number dialed.

4G calls (VoLTE) / WIFI calls (VoWIFI)

To configure your 4G and Wi-Fi calls:

1. Go to: Settings  > Connectivity  > Network and Internet > SIM & eSIM Profiles .
2. Click on the SIM card you wish to configure.
3. You can enable/disable the 4G Calling and WIFI Calling functions.

Receiving calls

When a call comes in, press  to answer or  to reject the call.

Contacts

Manually create a contact

1. Tap the Contacts app  from the main menu.
2. Tap  new contact.
3. Enter the contact details.
4. Click Options and then Save to save the new contact

Creating/editing a contact using the keyboard

1. Enter the number using the keypad and click on options:
 - a. **Create a contact**, to save this number as a new contact.
 - b. **Add to a contact**, to add this number to an existing contact.

Creating/modifying a contact from an incoming call

1. Press  to view your call log .
2. Move your cursor over the phone number you want to save and click on options:
 - a. Create a contact, to save this number as a new contact.
 - b. Add to a contact, to add this number to an existing contact.

Messages

Send a message

1. Tap the Messages app  from the main menu.
2. Click Options, then New.
3. Select the contact(s) you want to send your message to.
4. Type the message using the keyboard.
5. Click Options and then Send.

Show messages

1. Tap the Messages app  from the main menu.
2. Select a contact from the message list.
3. Display your conversation.

Camera and QR code reader

Taking photos/videos

With the camera on your CORE-P6, you can take photos or record videos. To do this:

1. Open the Camera app  from the main menu.
2. Use the left and right navigation buttons to switch between photo and video modes, and the up and down navigation buttons to zoom in or out.
3. Frame your subject on the screen and press the center button to take the photo or start the video
4. Your photo/video will be automatically saved in the Media app .

QR Code reader

Your camera also functions as a QR code reader. It lets you recognize and decipher the main types of QR Code (website, business card, Wi-Fi hotspot, sending SMS, call).

1. Tap the Camera app  from the main menu.
2. Frame the QR code to be scanned in the center of your camera.
3. Click the central button when the QR code has been detected.

Gallery

View images / videos

1. Tap the Media app  from the main menu
2. Select Gallery and then the image or video to view it and access other options.

Delete images/videos

1. From the Media app's Gallery,  choose the item(s) to delete using the left selection button.
2. When you've finished selecting, click Options and then Delete

Sharing images / videos

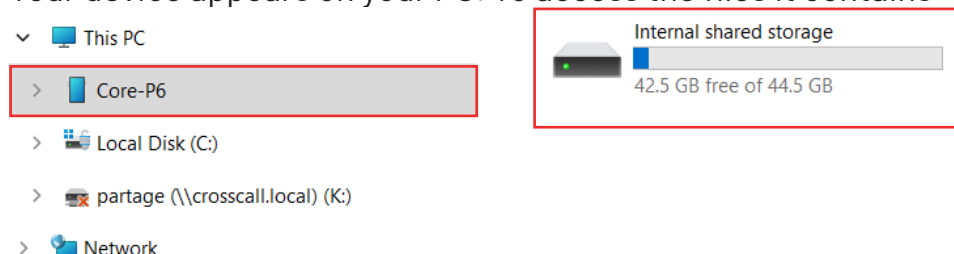
1. From the Media app's Gallery,  select the item(s) to share using the left selection button.
2. When you've finished selecting, click Options and then Share

Transferring files: phone to PC or PC to phone



1. When you connect your phone to your computer using your USB-C or X-LINK™* cable, a notification automatically appears in the notification center.
2. Click this notification and select File Transfer to then access the files contained on your phone from your computer.

Your device appears on your PC. To access the files it contains:



1. Open the file explorer and click on your CORE-P6 phone.
2. Click on Internal shared storage.
3. You have access to the files contained on your phone. You can copy these files to your PC or copy files from your PC to the phone.



Do not disconnect the USB-C or X-LINK™* cable from the device when transferring data. This could lead to data loss and/or damage to the device.

Specific case for Apple Mac computers

The "Android File Transfer" app must be installed on your Mac to allow Android smartphones to transfer files.

Access the device's EID and IMEI

From the main menu, click Settings  > System  > About phone. Scroll down the menu until you see the EID and IMEI

Managing SIM cards and eSIM functionality

Your phone lets you use two different SIM cards simultaneously. You can configure each of these SIM cards.



From the main menu, click Settings  > Connectivity  > Network and Internet > SIM & eSIM Profiles 

You also have the option of using an eSIM profile. To do this, open the phone's settings, select "Network and Internet", then "SIM and eSIM Profiles". Below the 2 nano SIM cards, you have an option allowing you to add an eSIM profile.

Scan the eSIM QR code provided by your operator. Repeat the scanning step for each new eSIM profile you wish to install.

Attention: You have the option to use the nano SIM 1 and nano SIM 2 cards simultaneously, or nano SIM 1 card and eSIM profile. The nano SIM 2 card and eSIM profile cannot be used simultaneously. You can, of course, use only the SIM 1 slot or SIM 2 slot.

Mobile data

From the main menu, open the quick settings menu by pressing the top navigation button, and click on the Mobile Data icon  to enable/disable it.

Battery saver

Your CORE-P6 has a battery saver mode. You can choose whether LED notifications and NFC (Near Field Communication: contactless mode) remain enabled and whether the brightness should drop to 25% when the mode is enabled.

There are two ways to activate Battery Saver mode.

OPTION 1:

Open the quick setup menu by pressing the top navigation button when you're in the main menu, and click on the icon . Click on the same icon to disable this mode.



If you hold down the center button on this icon for a few seconds, you'll go directly to your phone's battery saver menu.

OPTION 2:

From the main menu, click on Settings  > Device  > Battery > Battery saver.

You can configure this mode so that it activates automatically when your phone reaches a certain battery threshold which you can set. In the Battery Saver menu, choose Set a Program and then Based on Percentage. Then choose the desired battery level.

Resetting the phone

 Before performing a reset, make sure you've backed up all important data stored on the device. The device will restart automatically.

To restore your device to factory settings, go to Settings  > Personal  > Reset Options and click Erase all Data (factory reset).

Attention: This action will erase all data from your phone's internal memory.

In this menu, you also have the option to reset only your preferences or Wi-Fi, mobile data and Bluetooth®.

System updates

Updates are modifications made to the software version initially installed on your phone, to fix potential bugs, or provide improvements or new features.

Directly built into the terminal, the "Application Updater" functionality works in the background to continuously search for the latest updates to your product. A notification will be sent if a new software update is available so you can give your authorization to launch the update.

Device sharing

You can specify whether this device will be used by a single user, or whether it will be shared. If it's shared, this feature provides the "New User" option, accessible by pressing and holding the power button.

This option lets you delete the phone's content (photos, videos, audio files, messages) to make it operational and available for the next user.

Settings  > Personal  > Device Users > Shared Device

When this option is enabled, some applications are no longer available: Agenda, Music, Files.

PERSONALIZING YOUR PHONE

Main menu

The main menu is the starting point for accessing all the phone's functions. It provides access to all features.



The home screen may display differently depending on the region or operator.

Wallpaper

1. Go to Settings  > Personalization  > Wallpaper
2. Select Wallpapers

Sound

In Settings  > Personalization  > Sound and Vibration, you have the option to:

- Adjust the different sound volumes of your device for multimedia, calls, ringtones, notifications and alarms.
- Choose your phone's ringtone for each SIM card, your notification sound and alarm sound.
- Manage vibration, keyboard sound, key sounds...

Notifications

In Settings  > Device  > Notifications, you have the option to:

- Choose your notification display settings.
- Enable/disable notifications for the different apps installed on your phone.

Date and time

In Settings  > System  > Date & time, you can:

- Enable/disable automatic phone synchronization which gives you the time and date automatically based on your network's time zone.
- Set the time and date manually if automatic synchronization is disabled
- Enable/disable the use of your network's time zone or manually choose the time zone you want.
- Choose the time format (24-hour / 12-hour)

Languages

In Settings  > Personal  Languages, you can choose the language you want to use on your phone.

By pressing the shift key on the keyboard, which you can identify by its green outline, you can change the language to adapt smart input.

TIPS AND SHORTCUTS

Using your CORE-P6 in the rain or water

After immersion in water

It's possible that the gaps in the speaker and microphone could become blocked with water. Wait a few minutes before making a call to ensure optimal performance.

You can also use the "Speaker Cleaning" function in the quick setup menu. From the main menu, press the up button, then navigate through the options until you find this mode .

This function lets you expel the water lodged in the phone's speakers by emitting a sound (do not hold the device near your ears while activating this feature).

If the phone was immersed in seawater or chlorinated water, before the previous steps, rinse the product with fresh water.

 If the removable battery is immersed in water while disconnected from the terminal, do not reconnect it directly. First, thoroughly dry the entire battery and its connectors with a dry cloth.

Customize your CORE-P6 to your needs

Noise Reduction mode: X-Sound 360°

The phone is optimized for field use: in hand, to the ear or worn on the chest. With X-Sound 360°, in VoIP calls or PTT:

- Your voice is transmitted clearly and powerfully.
- Ambient noise is automatically reduced, even in very noisy environments.
- Echo and feedback are controlled if another device is nearby.
- If the main microphone is obstructed (hand, dust, etc.), a secondary microphone automatically takes over.

Tip: Avoid covering multiple microphones simultaneously to ensure optimal audio quality. See microphone positions on the diagram in the "Get to know your CORE-P6" section.

To configure X-Sound 360°, you can open the feature directly from the main menu or go through the quick configuration menu by pressing the top navigation button when you're in the main menu. Once X-Sound 360° is open, you can turn the mode on or off and adjust its attenuation level (medium, high).

In X-Sound 360°, you'll also find the "Omnidirectional audio recording" function for use in conference mode. This mode is designed for small group meetings, with the phone placed on a table. With this mode:

- Voices around the phone are picked up in a balanced way.

- Background noise is automatically reduced.
- Echo and feedback are controlled.
- If one microphone becomes blocked, another automatically takes over.

Tip: For optimal performance, place the phone in the center of the table and leave the microphones unobstructed.



Torch mode

To light up a dark area, you have torch mode. This lets you adjust the brightness between 4 levels, adjust the lighting to your needs, and limit the impact on battery consumption. To activate this mode:

- Access the quick setup menu by pressing the top navigation button when you're in the main menu. Then activate the feature.
- Press and hold the 0 key for a few seconds to quickly turn the torch on or off.



Do not direct the light towards the eyes. The beam of light is powerful and can cause temporary glare.

Screen features

Screenshot

To take a screenshot, simultaneously press the On/Off button and Volume - button on your phone.

NFC



The NFC antenna of your CORE-P6 is found on the upper rear part of your phone.

Therefore, ensure this part of the phone is correctly positioned on contactless readers for optimal operation.

To enable NFC, go to Settings  > Connectivity  > Connected devices > Connection preferences > NFC  > Use NFC.

Battery sharing

The CORE-P6 lets you charge another phone or accessory using the power from your battery.

This function is automatically activated when a second phone or accessory is connected via a USB-C cable.

The **Battery Sharing**  icon in the quick settings menu lets you:

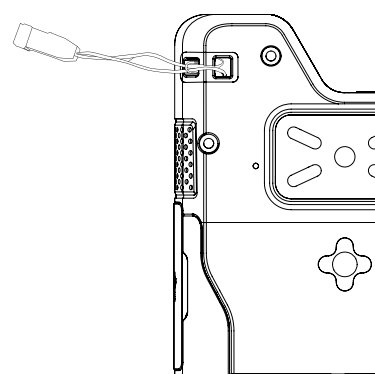
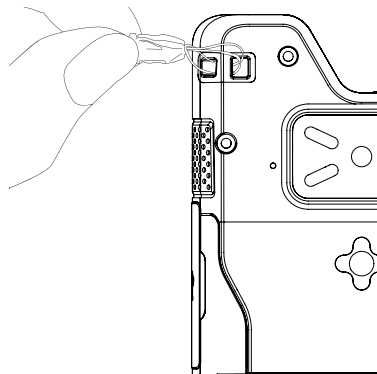
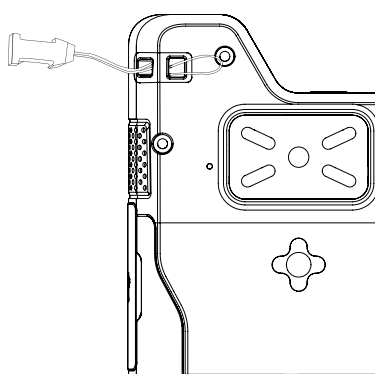
- have confirmation that charging is in progress
- reverse the charging direction if necessary (in the case of 2 phones)

Attaching the safety lanyard*



You can attach a safety lanyard to the back, top part of the phone.

* Safety lanyard not included



Calculator

From the main menu, launch Application  > Calculator .

TROUBLESHOOTING GUIDE

If you're having difficulty with your phone, below you'll find some simple solutions to try to resolve problems you may encounter.

Display

Example: The screen no longer turns on and/or no longer displays any information.

Proposed solutions:

- Routine test: Press the lock (on/off) button to make sure the device isn't in standby mode or switched off.
- Recharge your phone: about fifteen minutes is enough to restart it.
- Defective screen detection: If the problem persists, test the screen by calling the phone to check if it emits sound without displaying any visual.

Screen responsiveness

Example: Erratic screen reaction.

Proposed solutions:

- Restart: Restart the device to see if the problem persists.
- Software update: Check for device updates in Settings > System > System Update.

Connection to the Wi-Fi network

Example: The device either fails to connect to Wi-Fi or frequently loses connection.

Proposed solutions:

- Routine test: Turn Airplane mode on and then off to reset connections.
- Network settings: Go to Settings > Connectivity > Network & Internet > Internet > Wi-Fi, select the Wi-Fi network, delete it, then search again and select it again. Reconnect your phone to the router by entering the password again.
- Software update: Check for device updates in Settings > System > System Update.

Battery and Battery Life

Example: The phone battery drains quickly for no apparent reason.

Proposed solutions:

- Routine test: Identify energy-intensive apps via Settings > Device > Battery > Battery Use.
- Energy saving parameters: Activate power saving mode in Settings > Device > Battery > Battery Saver.
- Notification settings: Disable unnecessary notifications that can excessively drain the battery. (Settings > Device > Notifications).
- Software update: Check for device updates in Settings > System > System Update.

Battery and Charging

Example: The phone is no longer charging.

Proposed solutions:

- Check the cable and adapter: Try using a different cable and charger that's compatible with your phone to check if the problem is with the charging equipment. Make sure the charger is properly plugged in and the phone is correctly positioned on the X-LINK™ accessory that allows your device to charge (X-CABLE, X-DOCK, etc.).
- Restarting the device: Sometimes, a simple restart can solve the charging problem.
- Software update: Check for device updates in Settings > System > System Update.

Startup

Example: The phone won't turn on.

Proposed solutions:

- Charge the phone: Charge the phone for at least 15 minutes, then try turning it on by pressing the power button for a few seconds.
- Forced restart: Press and hold the power and volume down buttons for 10 to 20 seconds.
- Checking the charger and cable: Use a different cable or charger compatible with your phone to check if it's a charging problem.
- Software update: Check for device updates in Settings > System > System Update.

Performance

Example: The phone is slow or experiencing slowdowns.

Proposed solutions:

- Routine test: Restart the device to clear temporary caches.
- Storage manager: Go to Settings > Storage. Activate the storage space manager.

- Software update: Check for device updates in Settings > System > System Update.

Example: The device freezes.

Proposed solutions:

- Close the apps: If your device freezes, first try closing all open apps by clicking the square in the bottom right corner of your system navigation, then on REMOVE ALL. Next, try turning your device off or restarting it as you normally do.
- Forced restart: Press and hold the power and volume down buttons simultaneously until the device restarts.
- Checking recent apps: Identify and uninstall recently installed apps that may be causing the problem.
- Software update: Check for device updates in Settings > System > System Update.

Example: Fatal error message.

Proposed solution:

- Forced restart: Press and hold the power and volume down buttons simultaneously until the device restarts.
- Software update: Check for device updates in Settings > System > System Update.

Sound and Notifications

Example: You can't hear incoming calls or notifications are silent.

Proposed solutions:

- Routine test: Make sure that the volume for notifications, ringtone and calls is set correctly in Settings
- "Do Not Disturb" mode: Check if Do Not Disturb mode is enabled and, if necessary, disable it in Settings > Sound and Vibration > Do Not Disturb.
- Software update: Check for device updates in Settings > System > System Update.

Example: There is no sound during calls, or the other person cannot hear you.

Proposed solutions:

- Headphone and speaker test: Use the speaker or a USB-C headset or Bluetooth headphones to identify if the problem is with the internal microphone.
- Software update: Check for device updates in Settings > System > System Update.

Multimedia files

Example: Unable to open certain audio, photo, video files, etc.

Proposed solutions:

- Format check: Check that the file format is supported by the smartphone.
- Storage check: Make sure the files aren't damaged by transferring them to another device.

SAFETY MEASURES

General safety information

Failure to follow these safety instructions could cause fire, electric shock, injury or damage to your phone or other property. Please read all the safety instructions below before using your phone.

- Always turn off your phone when its use is prohibited, when it may cause interference or pose a danger.
- Avoid all exposure to magnetic fields.
- Turn off your phone on airplanes and in airports when asked to do so.
- Turn off your phone when you're near high-precision electronic devices. Your phone could impair the performance of this type of device.
- Don't place your phone or its accessories in containers that produce a strong magnetic field.
- Don't leave magnetic data storage devices near your phone. The radiation emitted by the phone could erase the information stored on it.
- Keep the phone away from direct sunlight. Don't expose your phone to high temperatures or use it in the presence of flammable gases (e.g., at a gas station).
- Keep your phone at a minimum distance of 15 mm from your body when making calls.
- Small parts may present a choking hazard.
- Your phone may emit a high-pitched sound.
- Avoid bumping or damaging your phone.
- Some parts of your phone are made of glass. The glass is likely to break if your phone falls on a hard surface or is subjected to an impact. If the glass breaks, do not touch the glass parts of the phone and do not attempt to remove the broken glass from the phone. Don't use your phone until the glass has been replaced by an authorized operator.
- Do not attempt to disassemble your phone or its accessories. Maintenance or repair of the phone should only be carried out by qualified personnel.
- The electrical outlet must be near the telephone and easily accessible.
- Comply with all laws and regulations relating to using a phone. Respect the privacy and rights of others when using your phone.
- Follow the instructions in this manual regarding use of the USB cable. Otherwise, your phone or PC could be damaged.

- Clean your phone with a soft, dry cloth. Unless you comply with the conditions mentioned below under "Sealing Information", do not use water, alcohol, soap or chemicals.
- Be sure to back up your important data. Repairs or other factors may result in data loss.
- Do not disconnect the phone when transferring files or formatting the memory. This could cause the program to fail or files to become corrupted.
- Keep the phone and charger out of reach of children. Do not allow children to use the phone or charger unsupervised.
- This device is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience or knowledge, unless they are supervised or have been previously instructed by a person responsible for their safety.
- Keep small phone accessories out of reach of children to avoid any risk of suffocation.
- Do not allow your children or pets to chew or lick the device.
- Do not modify or refurbish your phone.
- Do not expose your phone to flames, explosions, or other sources of danger.
- Turn off your phone when you're near explosive materials or liquids.
- The ideal operating temperature is between 0°C and 40°C. The ideal storage temperature is between 20°C and 50°C.
- Stop using your device if it overheats or any of its parts are cracked or broken.
- Do not press your device against your eyes, ears or any other part of your body, and do not put it in your mouth.
- Do not use the flash near the eyes of people or animals.
- Use only original accessories for this phone and do not install its battery in another phone.

Information on waterproofing

- You've just acquired a mobile phone that complies with the IP68 protection rating. To ensure optimal use and waterproofing, make sure all covers and protectors covering the openings and casing are properly closed.
- Do not open the device's covers or SIM card tray if it's in water or a very humid environment.

- Make sure the covers aren't damaged when you open or close them. Make sure the seal is free from any debris, such as sand or dust, to avoid damaging the device.
- The covers that cover the openings can loosen in the event of a fall or impact.
- Make sure all covers are properly aligned and fully closed.
- If the device has been immersed in water or the microphone or speaker is wet, the sound may not be clear during a call. It's best to wait a few minutes after immersing your device for it to regain its initial audio quality. Make sure the microphone or speaker is clean and dry by wiping it with a dry cloth.
- If the device gets wet with salt or chlorinated water, rinse it under a tap, then dry it with a soft, clean cloth. Carefully wipe the covers and connectors.
- The water resistance of the device may cause slight vibrations under certain conditions. Such vibrations, for example when the volume is turned up high, are entirely normal and do not affect the performance of the device.
- Do not remove the waterproof membrane covering the microphone or speakers, and do not use any tool that could damage it (sharp, pointed, etc.).
- Do not expose the device to metallic particles: these could accumulate on your phone's speaker due to the magnet built into its structure. Metallic particles can be cleaned using a soft cloth. Alternatively, you can place the device in a clear plastic bag.
- Temperature variations can increase or decrease pressure, which can alter sound quality. If necessary, open the covers to vent the air.

Medical devices

- Please turn off your phone in hospitals and other medical facilities that require it.
- Your phone has radio antennas that emit electromagnetic fields. These electromagnetic fields can interfere with pacemakers or other medical devices.
- If you wear a pacemaker, maintain a distance of at least 20 cm separating it from your phone.
- Hold the device on the side opposite the implant.
- If you think your phone is interfering with your pacemaker or any other medical device, stop using it and consult a doctor for specific information about your medical device.
- When you perform repetitive activities, such as typing or playing games on your phone, you may experience occasional discomfort in your hands, arms, wrists, shoulders, neck, or other parts of your body. If you experience any discomfort, stop using your phone and consult a doctor.

Road safety

- Comply with all safety standards and measures relating to the use of your device while driving.
- Comply with all local laws. Always keep your hands free to drive the vehicle when you're behind the wheel. When driving, road safety should be your primary concern.
- Pull over to the side of the road and park before making or receiving a call, if traffic conditions require.
- Radio frequency signals can interfere with certain electronic systems in your vehicle, such as the car radio and safety equipment.
- If your vehicle is equipped with an airbag, do not obstruct its use by placing portable or fixed wireless equipment in front of it. Otherwise, you risk preventing the airbag from opening and causing serious bodily injury. It is forbidden to use a mobile phone while driving.
- When listening to music, make sure you keep the volume at a reasonable level so that you can hear what's going on around you. This point is particularly important when you're near a road.
- Using your phone in certain circumstances can distract you and cause a hazard. Respect all rules that prohibit or limit the use of the phone or headphones (for example, refrain from sending text messages while driving or using headphones while cycling).
- You mustn't use a mobile phone while holding it in your hand while driving.

Power supply and charging

- Don't throw your phone in the fire
- Don't cause a short circuit
- Don't expose it to temperatures above 60°C/140°F
- Recycle the battery according to current standards.
- Charge your phone using the USB cable and adapter supplied. Using an incompatible adapter or cable could permanently damage your phone.
- The adapter must be plugged in close to the phone and easily accessible.
- Using damaged cables or chargers, or charging in the presence of moisture, can cause an electric shock.
- The power adapter is intended for indoor use only.

- The electrical outlet must be easily accessible. The plug must not be blocked during use.
- To completely disconnect the phone from the mains power supply, unplug the charger from the wall socket.
- Electrical adapters can become hot during normal use, and prolonged contact can cause injury.
- Always ensure sufficient ventilation around adapters during use.
- Ventilation must not be obstructed by covering the air vents with objects (newspapers, tablecloths, curtains, etc.) to avoid overheating or malfunction. Maintain a free space of at least 10 cm around the phone.
- The phone should be used in areas with a temperate climate.
- Do not insert or remove a USB port with wet hands, as this could result in a risk of electric shock.
- As the phone has an internal rechargeable battery, do not expose the product to excessive heat (sun, fire, etc.).
- Avoid using the connector to perform multiple actions simultaneously, and make sure the battery terminals do not touch any conductive elements, such as metals or liquids.

Hearing protection



Do not place the product too close to your ear when the sound volume is high. The loudspeaker's sound output could cause hearing damage.



This phone complies with current regulations on limiting maximum output volume. Prolonged listening with headphones at a high volume can cause hearing loss!

- Stop using the product or lower the volume if you feel your ears ringing.
- Don't set the volume to full power; health professionals advise against prolonged exposure to high sound levels.
- Use headphones wisely, as excessive sound pressure from headphones or headsets can cause hearing loss.
- To prevent hearing damage, avoid prolonged listening at high volume.

Hearing aid compatibility

This device is hearing aid compatible and complies with ANSI C63.19-2019 requirements. Conversational gain of xdB (with hearing aid) and xxB (without hearing aid).

Recommendations to reduce user's exposure to radiation

- Use your phone where there is good reception (maximum number of signal bars) to reduce the amount of radiation your phone puts out. Avoid making calls in underground car parks or during train or car journeys.
- Use a hands-free kit or loudspeaker.
- Children and teenagers should make reasonable use of mobile phones by avoiding, for example, night-time calls and limiting the frequency and duration of calls.
- Keep the phone away from the abdomen of pregnant women and the lower abdomen of teenagers.

Safety warnings

To avoid injury or damage to your device, do not use incompatible, worn or damaged batteries, chargers or cables.

CAUTION: To avoid electric shock and damaging your device, do not charge it while it is wet or near liquids. Do not handle the device or charger with wet hands.

Environmental information

Packaging is recyclable. Recycling facilities for this product package may not exist in your area. Please dispose of packaging responsibly and follow local recycling guidelines.

Cleaning and maintenance

- Turn off the phone before cleaning or maintenance. The charger must be unplugged from the socket. The phone and charger must be disconnected to avoid electric shock or short circuit of the battery or charger. Close the covers.
- Do not clean the phone or charger with chemicals (alcohol, benzene), chemical agents or abrasive cleaners to avoid damaging the parts or causing malfunction. The device can be cleaned with a soft, slightly damp antistatic cloth, or tap water following the instructions under WATERPROOFING INFORMATION on page 87.
- Don't scratch or damage the phone, as substances in the paint could cause an allergic reaction. If such a reaction occurs, stop using the phone immediately and consult a doctor.
- Remove dust from the power outlet and keep it dry to avoid any risk of fire.
- If the phone or any of its accessories is not working properly, contact your local service provider.
- Do not disassemble the phone or its accessories yourself.

Emergency calls

In an emergency, if the phone is switched on and you are within the network coverage area, it can be used to make an emergency call. However, emergency contact numbers may not be accessible on all networks. You should never rely on your phone to make emergency calls.

ADDITIONAL INFORMATION

- Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, expose to fire, explosion or other hazard.
- Only use the battery for the system for which it is specified.
- Only use the battery with a charging system that has been qualified with the system per this document. Use of an unqualified battery or charger may present a risk of fire, explosion, leakage, or other hazard.
- Do not short circuit a battery or allow metallic conductive objects to contact battery terminals.
- Promptly dispose of used batteries in accordance with local regulations or as instructed by the manufacturer.
- Battery usage by children should be supervised.
- Avoid dropping the device or battery. If the device or battery is dropped, especially on a hard surface, and the user suspects damage, take it to a service center for inspection or contact the manufacturer.
- Improper battery use may result in a fire, explosion or other hazard.
- The device recognizes the battery via battery ID resistance.
- Do not open, crush, bend or deform, puncture or shred.
- The device shall only be connected to CTIA Certification certified adapters.

Important notice

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

FCC compliance summary



FCC ID: 2BSUT-54237

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
 (2) This device must accept any interference received, including interference that may cause undesired operation.

For full regulatory information, including RF exposure guidelines, visit:

https://www.crosscall.com/cdn/shop/files/MU_CORE-P6_US.pdf

Prop 65 warning



WARNING: Cancer and Reproductive Harm

www.P65Warnings.ca.gov

Information about the software

The product software version is N2161V.X.XX.XX.US01 (where X=0 to 9, A to Z, representing updates to the user experience, Google security patches, etc). Software updates are published by the manufacturer to correct bugs or improve features after the product's launch. All the software versions published by the manufacturer have been verified and always comply with the applicable regulations.

Not all the radio frequency settings (for example, the frequency band and output power) are accessible by the user or can be modified by him/her. The latest information relating to accessories and software is available in the Declaration of Conformity, which can be viewed on the website **https://www.crosscall.com/cdn/shop/files/MU_CORE-P6_US.pdf**

Storage information

Portion of storage occupied by existing content : 18GB

Specific absorption rate (SAR) information

This device has been tested and meets the FCC RF exposure guidelines.

The FCC SAR limit for wireless handheld devices is 1.6 watts per kilogram (W/kg).

The highest SAR values for this model device as reported to the FCC are:

- Head: 1.59 (W/kg)
- Body-worn: 1.59 (W/kg)
- Hotspot: 1.59 (W/kg)

Tests for body-worn operation were performed using a separation distance of 5 mm.

To comply with FCC RF exposure requirements, use of device accessories that do not meet these requirements may result in exposure levels exceeding the FCC SAR limit.

Class B Digital Device Notice

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help.

Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This device has been evaluated for compliance with FCC RF exposure limits for portable devices and can be used in close proximity to the human body without restriction.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

This device is evaluated in positions that simulate uses against the head, with no separation, and when worn or carried against the torso of the body, with 5mm separation. To reduce exposure to RF energy, use a hands-free option, such as the built-in speakerphone, headphones or other similar accessories. Cases with metal parts may change the RF performance of the device, including its compliance with RF exposure guidelines, in a manner that has not been tested or certified. Although this device has been tested to determine RF exposure compliance in each band of operation, not all bands are available in all areas. Bands are dependent on your service provider's wireless and roaming networks. The resulting SAR values are:

Bands, Frequency, and maximum power

Bands	Frequency	Maximum power
WCDMA Band1	1920-2170MHz	23±2 dBm
WCDMA Band2	1850-1990MHz	23±2 dBm
WCDMA Band4	1710-2155MHz	23±2 dBm
WCDMA Band5	824-894MHz	23±2 dBm
WCDMA Band8	880-960MHz	23±2 dBm
LTE Band1	1920-2170MHz	23±2 dBm
LTE Band2	1850-1990MHz	23±2 dBm
LTE Band3	1710-1880MHz	23±2 dBm
LTE Band4	1710-2155MHz	23±2 dBm
LTE Band5	824-894MHz	23±2 dBm
LTE Band7	2500-2690MHz	23±2 dBm
LTE Band8	880-960MHz	23±2 dBm
LTE Band12	699-746MHz	23±2 dBm
LTE Band14	758-798MHz	23±2 dBm
LTE Band17	704-746MHz	23±2 dBm
LTE Band20	791-862MHz	23±2 dBm
LTE Band28	703-803MHz	23±2 dBm

Bands	Frequency	Maximum power
LTE Band30	2305-2360MHz	23±2 dBm
LTE Band38	2570-2620MHz	23±2 dBm
LTE Band39	1880-1920MHz	23±2 dBm
LTE Band40	2300-2400MHz	23±2 dBm
LTE Band41	2496-2690MHz	26±3 dBm
LTE Band42	3400-3600MHz	23±2 dBm
LTE Band43	3600-3800MHz	23±2 dBm
LTE Band48	3550-3700MHz	23±2 dBm
LTE Band66	1710-2200MHz	23±2 dBm
NR FDD Band n1	1920-2170MHz	23±2 dBm
NR FDD Band n2	1850-1990MHz	23±2 dBm
NR FDD Band n3	1710-1880MHz	23±2 dBm
NR FDD Band n5	824-894MHz	23±2 dBm
NR FDD Band n7	2500-2690MHz	23±2 dBm
NR FDD Band n14	758-798MHz	23±2 dBm
NR FDD Band n20	791-862MHz	23±2 dBm
NR FDD Band n30	2305-2360MHz	23±2 dBm
NR FDD Band n66	1710-2200MHz	23±2 dBm
NR FDD Band n77	3300-4200MHz	25±2 dBm
WIFI 2.4G	2412-2472MHz	17±2 dBm
WIFI 5G	5150-5725MHz	17±2 dBm
WIFI 5G	5725-5850MHz	17±2 dBm
BT	2402-2480MHz	17±2 dBm
NFC	13.56MHz	<10dBuA/m

Copyright

This equipment is for private use only. Copying CDs or downloading music, videos or photos for resale or any other commercial purpose may constitute a violation of copyright law. Permission may be required to copy or record all or part of a document, book and/or presentation subject to copyright law. Make sure you're aware of all applicable laws regarding the recording and use of such content in your country and jurisdiction.

APPENDIX

Important information

To provide you with an optimal experience, the phone regularly connects to Internet and email servers. This automatically and inevitably generates data exchanges that may be charged in addition to your existing subscription, or deducted from your prepaid subscription.

To avoid any billing issues related to services that use the Internet, we strongly

recommend you choose a suitable plan that includes unlimited access to the Internet and email. Also avoid changing the default preset settings. If you wish, you can connect to a WiFi network to improve speed and efficiency. We particularly recommend using a WiFi network when streaming or downloading games, videos, or movies.

Warranty conditions

Your phone and its accessories included in the box are guaranteed against any defect or malfunction that may appear due to their design or manufacture or a failure of the equipment, under normal conditions of use, for the duration of the warranty, valid from the date of purchase of the phone, as shown on your original invoice. The commercial warranty automatically ends at the end of this period.

CORE-P6, designed in France and assembled in China
CROSSCALL – 245 Rue Paul Langevin 13290 Aix-en-Provence – FRANCE.

Packaging is recyclable. Recycling facilities for this product package may not exist in your area. Please dispose of packaging responsibly and follow local recycling guidelines.





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