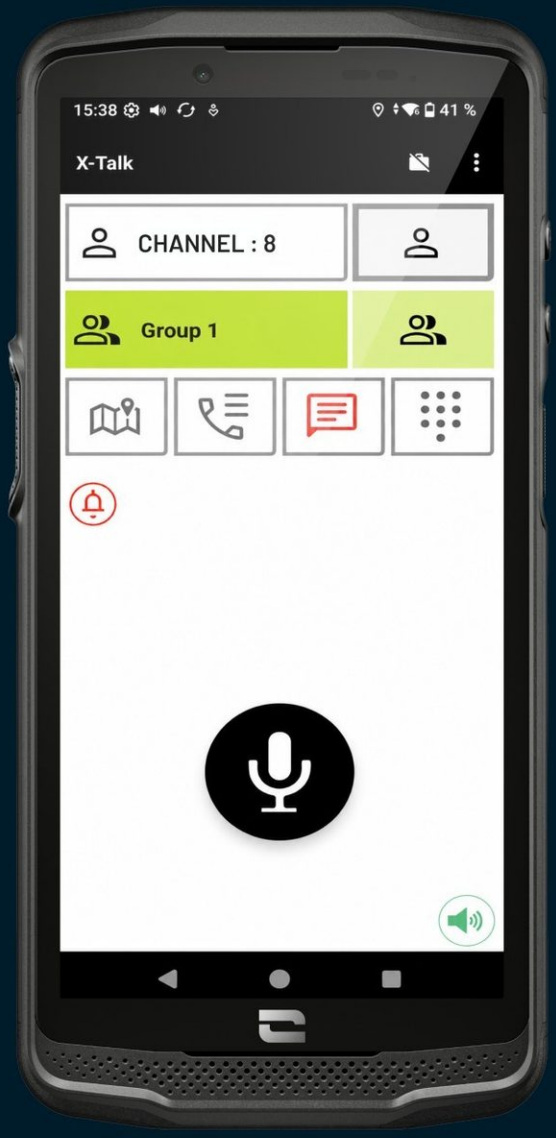
CROSSCALL

X-TALK

HOW TO

On a smartphone



HOW TO MAKE A ONE-TO-ONE PTT CALL

Without a dedicated PTT button

Method 1

HOW TO: MAKE A ONE-TO-ONE PTT CALL

WITHOUT A DEDICATED PTT BUTTON: METHOD 1



Open the **contact list**.



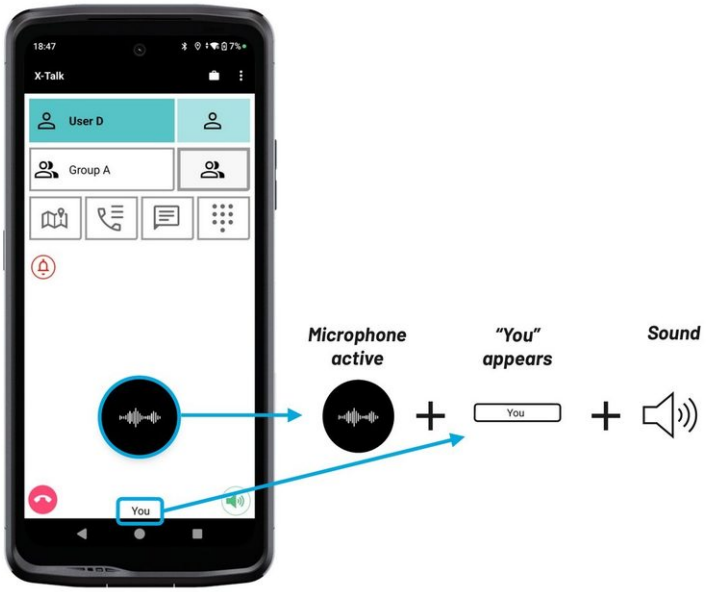
Your contact list **opens**.



Tap the **contact** you want to call. Tap the icon in the bottom-right corner to **confirm your selection**.



A **red phone icon** appears in the bottom-left corner. You are now **connected** to your contact. **Touch and hold** the **microphone icon**.



Wait until you hear a **sound**. The microphone icon changes and **"You"** appears. Keep holding the icon while you **speak**. To **end the call**, tap the **red phone icon** in the bottom-left corner.

HOW TO MAKE A ONE-TO-ONE PTT CALL

Without a dedicated PTT button

Method 2

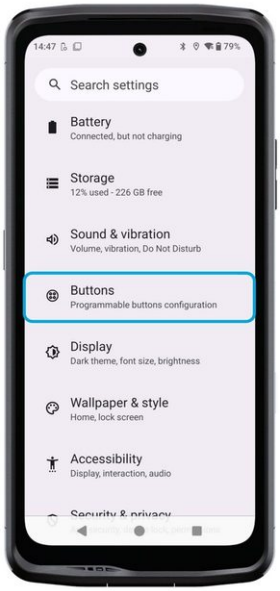
HOW TO: MAKE A ONE-TO-ONE PTT CALL

WITHOUT A DEDICATED PTT BUTTON: METHOD 2

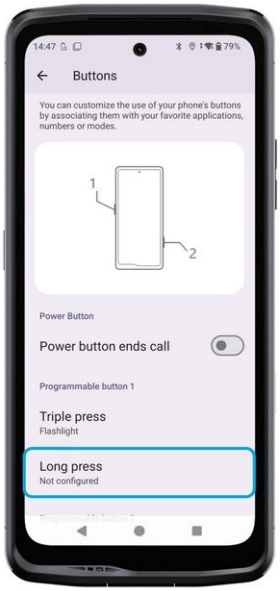
Step 1



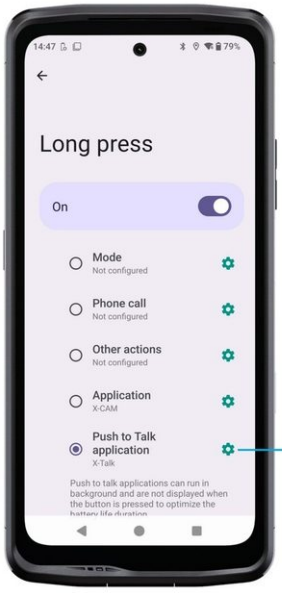
Open **Settings**.



Tap **Buttons**.



Choose a button. Tap **Long press**.



Select **Push to Talk application**.



Select **X-Talk**.

HOW TO: MAKE A ONE-TO-ONE PTT CALL

WITHOUT A DEDICATED PTT BUTTON: METHOD 2

Step 2



Open the **contact list**.



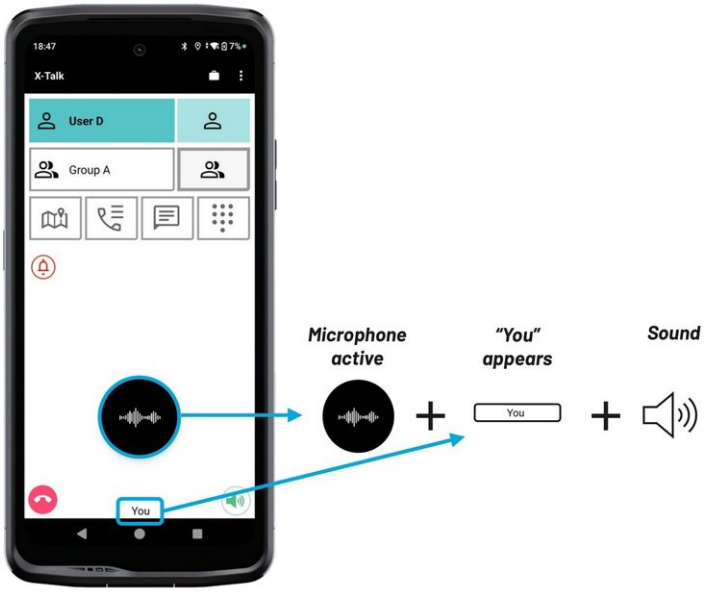
Your contact list **opens**.



Tap the **contact** you want to call. Tap the icon in the bottom-right corner to **confirm your selection**.



A **red phone icon** appears in the bottom-left corner. You are now **connected** to your contact. **Press and hold** the button you set up.



Wait until you hear a **sound**. The microphone icon changes and **"You"** appears. Keep holding the button while you **speak**. To **end the call**, tap the **red phone icon** in the bottom-left corner.

HOW TO MAKE A ONE-TO-ONE PTT CALL

With a dedicated PTT button

HOW TO: MAKE A ONE-TO-ONE PTT CALL

WITH A DEDICATED PTT BUTTON



Open the **contact list**.



Your contact list **opens**.

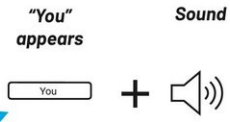


Tap the **contact** you want to call. Press the **PTT button** to confirm your selection.



A **red phone icon** appears in the bottom-left corner. You are now **connected** to your contact. **Press and hold** the **PTT button**.





Wait for the **sound** and **"You"**. Hold the button while you **speak**. To **end the call**, tap the **red phone icon** at the bottom left.

HOW TO
RECEIVE A ONE-TO-ONE PTT CALL

HOW TO: RECEIVE A ONE-TO-ONE PTT CALL



You can **receive calls** from your **contacts** on the home screen.



When a **contact calls you**, you hear a **sound** and a **red phone icon** appears. The **contact's name** appears at the top of the screen.



When your **contact speaks**, you hear a **sound**. Their **name** then appears at the bottom of the screen.

HOW TO
CHANGE AUDIO OUTPUT

HOW TO: CHANGE AUDIO OUTPUT



Tap the **speaker icon**.



Touch and hold it for at least **3 seconds**.



The icon changes to show **earpiece mode**. **Touch and hold** it again to return to the previous mode.

HOW TO
CREATE A GROUP

HOW TO: CREATE A GROUP



Open the **group list**.



Your group list **opens**. Tap **"+"** to create a group.



Enter a **group name**. Choose a **group type**. Tap **OK**.



Your **new group** appears in the list.

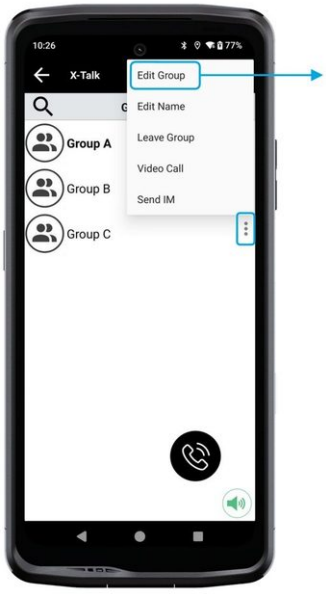
HOW TO

EDIT A GROUP

HOW TO: EDIT A GROUP



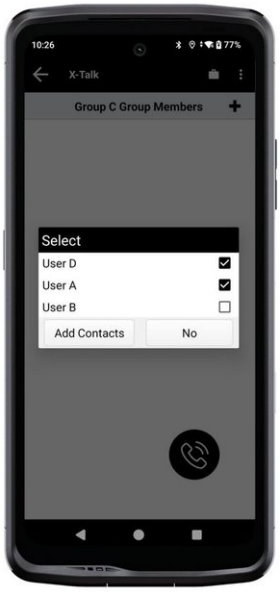
Open the **group list**.



Your group list **opens**. Tap the **three dots** next to the group. Tap **Edit Group**.



Tap **"+"**.



Select the **contacts** you want to add. Tap **Add Contacts** to confirm.



The **contacts** now appear in the **group**.

HOW TO
SELECT A GROUP

HOW TO: SELECT A GROUP



Open the **group list**.



Your group list **opens**.



Tap the **group** you want to talk to. It turns **green**. Tap the **confirmation icon**.



The **home screen** opens. You can now talk to the **selected group**.

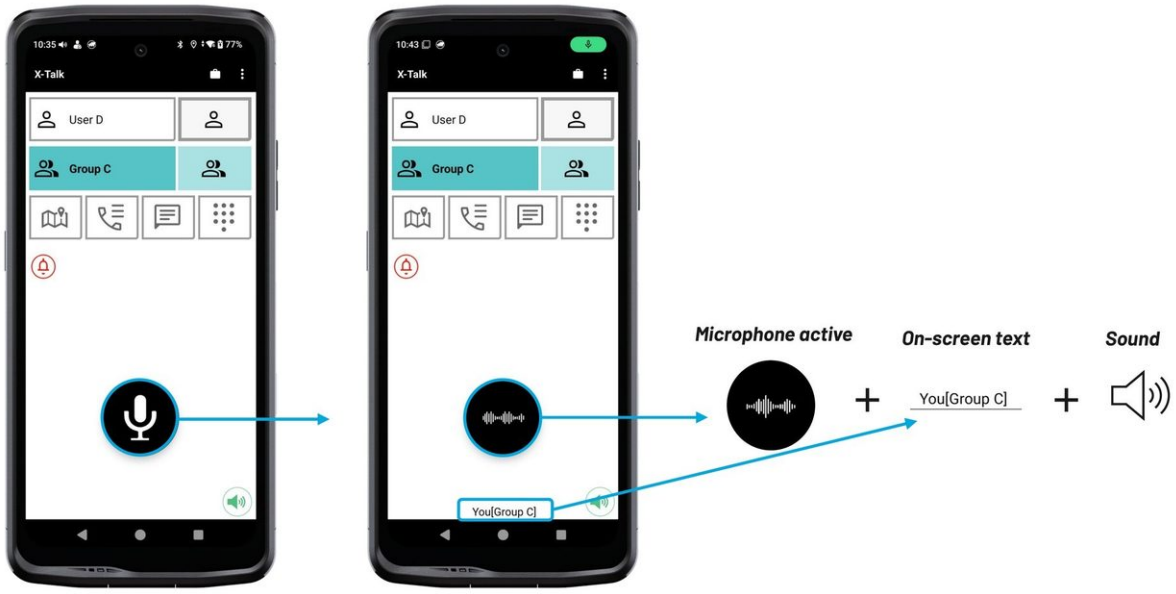
HOW TO
TALK TO A GROUP

Without a dedicated PTT button

Method 1

HOW TO: TALK TO A GROUP

WITHOUT A DEDICATED PTT BUTTON: METHOD 1



On the **home screen**, **touch and hold** the **microphone icon** in the centre.

Wait until you hear a **sound**. The **microphone icon changes**. **"You"** and the **group name** appear. Keep holding the icon while you **speak**.

HOW TO
TALK TO A GROUP

Without a dedicated PTT button

Method 2

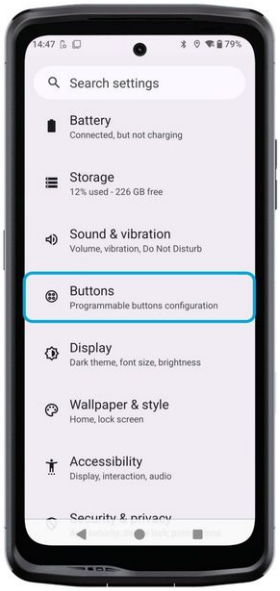
HOW TO: TALK TO A GROUP

WITHOUT A DEDICATED PTT BUTTON: METHOD 2

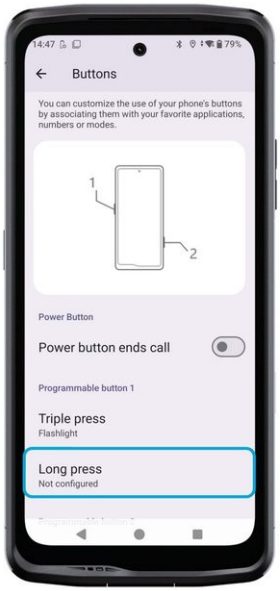
Step 1



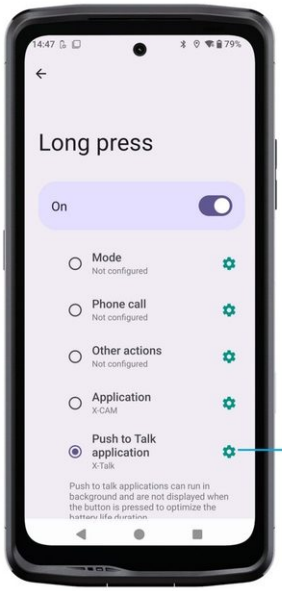
Open **Settings**.



Tap **Buttons**.



Choose a button. Tap **Long press**.



Select **Push to Talk application**.

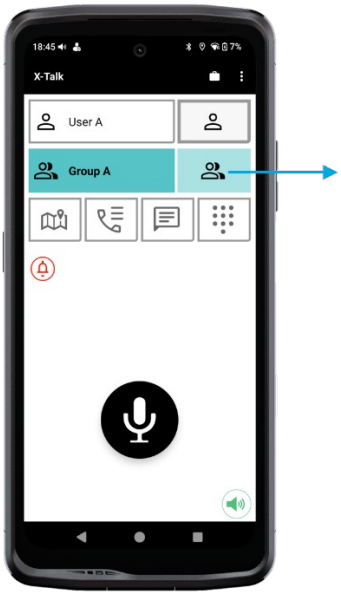


Select **X-Talk**.

HOW TO: TALK TO A GROUP

WITHOUT A DEDICATED PTT BUTTON: METHOD 2

Step 2



Open the **group list**.



Your group list **opens**.

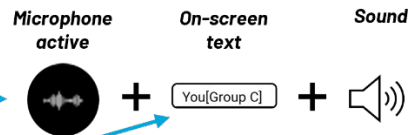


Tap the ***group*** you want to call. Tap the icon in the bottom-right corner to ***confirm your selection***.



A **red phone icon** appears at the bottom left. You are **connected** to your group. **Press and hold** the button you set up.





Once you ***hear*** a ***sound***, the "***mic***" ***logo changes*** (as long as you keep the button pressed), and the ***text*** "***You***" ***appears***, along with the ***name*** of the ***group*** you're ***speaking in.*** You ***can*** then ***speak.***

HOW TO
TALK TO A GROUP

With a dedicated PTT button

HOW TO: TALK TO A GROUP

WITH A DEDICATED PTT BUTTON



Open the **group list**.



Your group list **opens**.



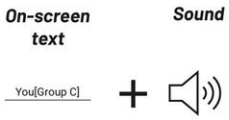
Tap the **group** you want to talk to. Press the **PTT button** to confirm your selection.



Press and hold the **PTT button**.



Wait until you hear a **sound**. **"You"** and the **group name** appear. Keep holding the PTT button while you **speak**.



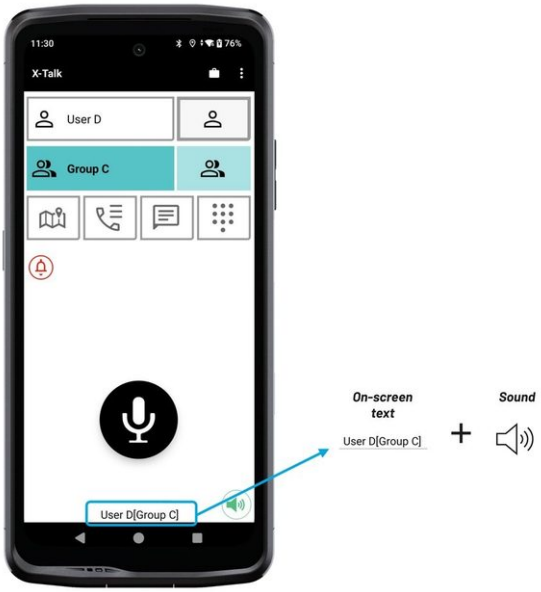
HOW TO

RECEIVE A GROUP PTT CALL

HOW TO: RECEIVE A GROUP PTT CALL



When **connected to a group**, you can hear its **members** speak **one at a time**.



Each time a **member speaks**, you hear a **sound**. Their **name** and the **group name** appear at the bottom of the screen.

HOW TO MAKE MULTIGROUP LISTENING

Prioritize groups

HOW TO: PRIORITIZE GROUPS



Open the **group list**.



Your **group list** opens.



Select the **groups** to hear and set their **priority**.



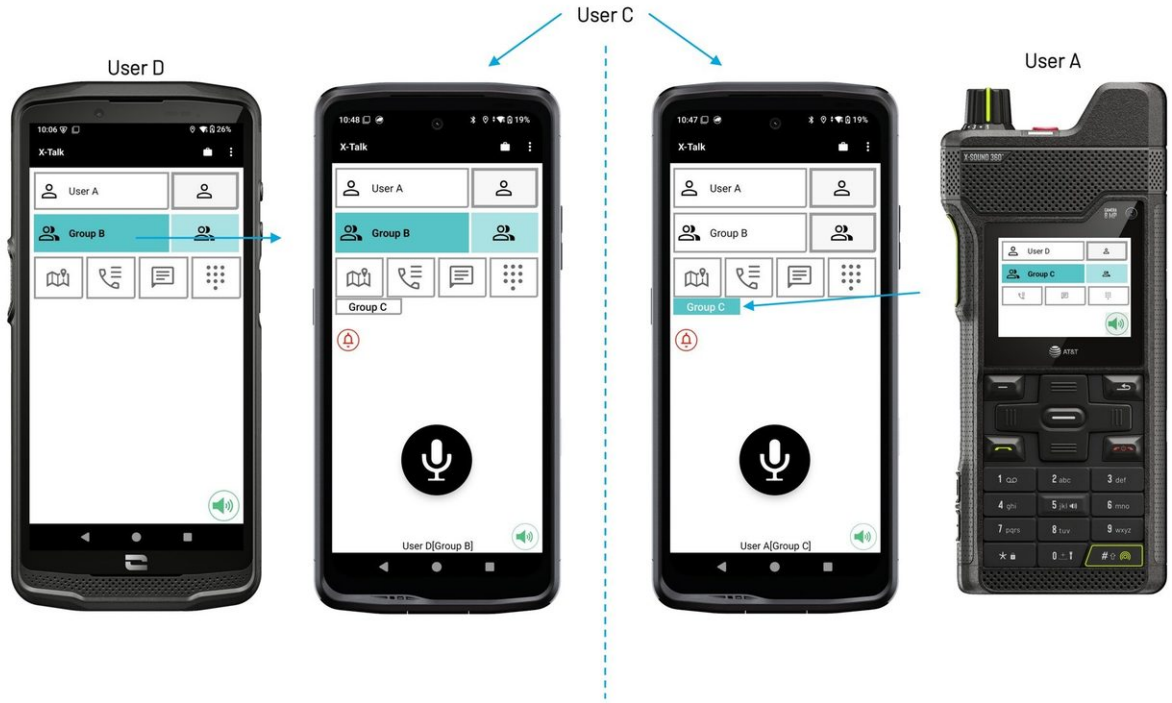
The **two selected groups** appear on screen. You can **hear members** speaking in either group.

HOW TO MAKE MULTIGROUP LISTENING

Listening

HOW TO: PRIORITIZE GROUPS

LISTENING



As User C, you hear User D speaking in Group B.

As User C, you hear User A speaking in Group C.

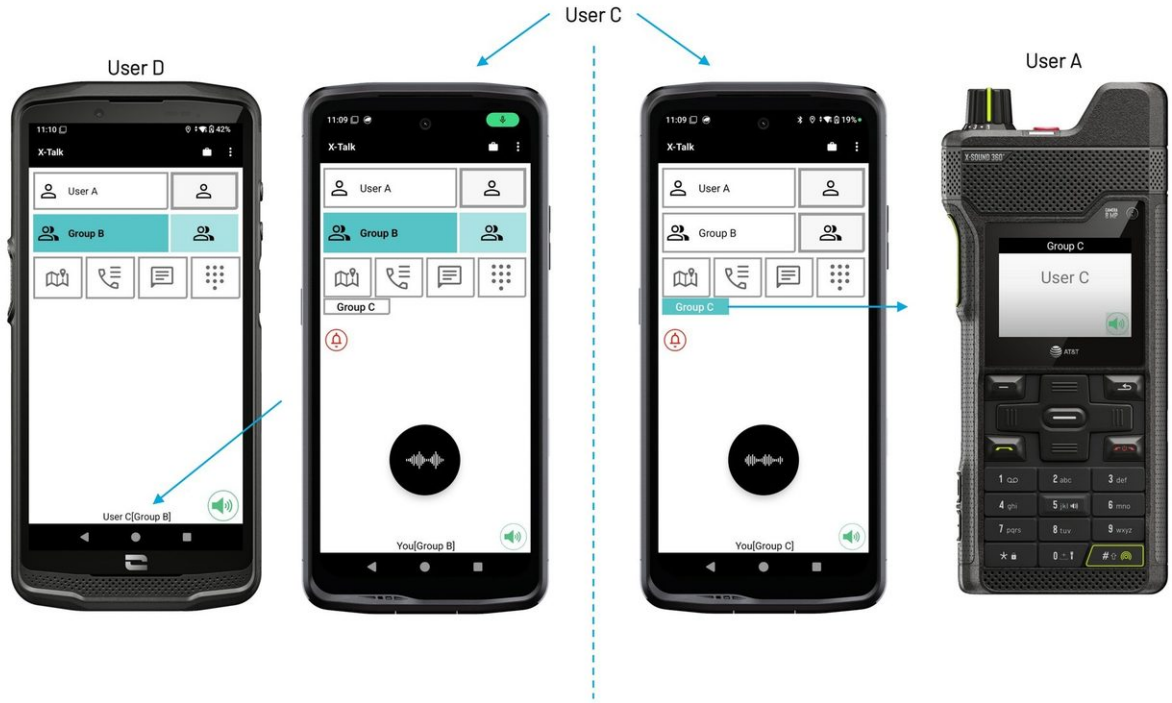
You switch automatically between Group B and Group C when someone speaks. If User D and User A speak at the same time, you hear User D because Group B has priority 1.

HOW TO MAKE MULTIGROUP LISTENING

Speaking

HOW TO: PRIORITIZE GROUPS

SPEAKING



As User C, when you speak in Group B, User D hears you.

As User C, when you speak in Group C, User A hears you.

To speak to the group highlighted in blue, press and hold the programmable button or touch and hold the microphone icon. To switch groups, tap the group name.

HOW TO: MAKE A PTT CONFERENCE CALL

OUTSIDE A GROUP



Open the **contact list**.



Your contact list **opens**.



Select the **contacts** for your conference call. Tap the icon in the bottom-right corner to **confirm your selection**.



Press and hold the **programmable button**, or **touch and hold** the **microphone icon** to talk to the contacts.



This screen shows that you are **speaking**. To **end the call**, tap the **red phone icon** in the bottom-left corner.

HOW TO
MAKE A VIDEO CALL

To a contact

HOW TO: MAKE A VIDEO CALL

TO A CONTACT



Open the **contact list**.



Your contact list **opens**. Tap the **three dots** next to the **contact** you want to call.



Tap **Video Call**.



The **video call screen** opens.



Tap the **red phone icon**. **Leave meeting**: others stay in the call. **End meeting for all**: the call ends for everyone.

HOW TO
MAKE A VIDEO CALL

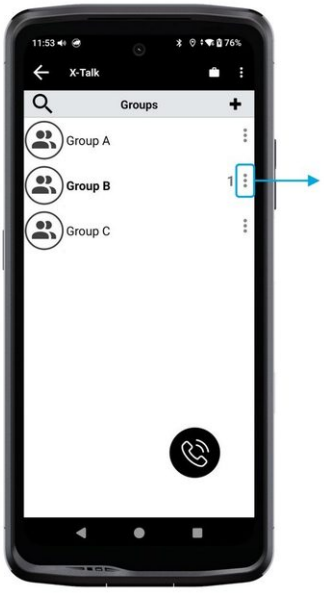
To a group

HOW TO: MAKE A VIDEO CALL

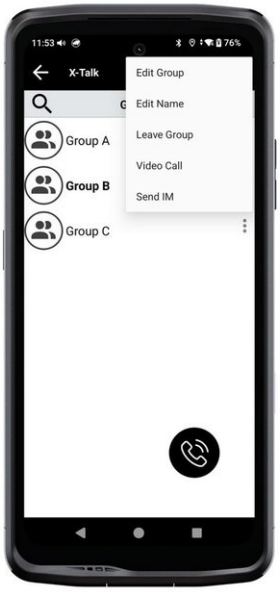
TO A GROUP



Open the **group list**.



Your group list **opens**. Tap the **three dots** next to the **group** you want to call.



Tap **Video Call**.



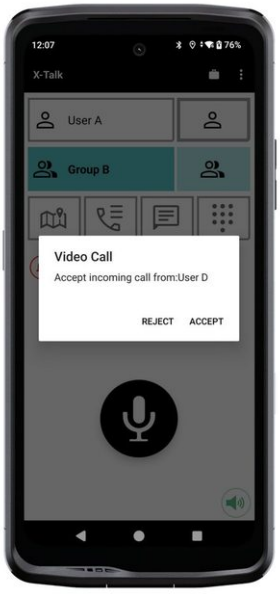
The **video call screen** opens.



Tap the **red phone icon**. **Leave meeting**: others stay in the call. **End meeting for all**: the call ends for everyone.

HOW TO
RECEIVE A VIDEO CALL

HOW TO: RECEIVE A VIDEO CALL



Tap **ACCEPT** to join, or **REJECT** to decline.



If you accept, the **video call screen** opens.

HOW TO
MAKE AN EMERGENCY CALL

Without a dedicated SOS button

HOW TO: MAKE AN EMERGENCY CALL

WITHOUT A DEDICATED SOS BUTTON



Touch and hold the **red bell icon** for **3 seconds**.



The **emergency call starts** and you hear **"Emergency on"**. Tap **Dismiss** or wait a few seconds to close the window. The **emergency remains active**.



The **red bell icon fills in** and **"In Emergency"** appears at the bottom of the screen. To stop the emergency call, **touch and hold** the icon again for **3 seconds**. You hear **"Emergency off"**.

During an emergency call, you can only talk within the current group. You cannot switch groups or call an individual contact.

HOW TO
MAKE AN EMERGENCY CALL

With a dedicated SOS button

HOW TO: MAKE AN EMERGENCY CALL

WITH A DEDICATED SOS BUTTON



Press and hold the **SOS button** for **3 seconds**.



The **emergency call starts** and you hear **"Emergency on"**. Tap **Dismiss** or wait a few seconds to close the window. The **emergency remains active**.



"In Emergency" appears at the bottom of the screen. To stop the emergency call, **press and hold** the **SOS button** again for **3 seconds**. You hear **"Emergency off"**.

During an emergency call, you can only talk within the current group. You cannot switch groups or call an individual contact.

HOW TO
RECEIVE AN EMERGENCY CALL

When you see the notification

HOW TO: RECEIVE AN EMERGENCY CALL

WHEN YOU SEE THE NOTIFICATION



An **emergency notification** appears. Tap **Locate** to see the **person's location**.



Google Maps opens and shows the **person's location**.

HOW TO
RECEIVE AN EMERGENCY CALL

If you miss the notification

HOW TO: RECEIVE AN EMERGENCY CALL

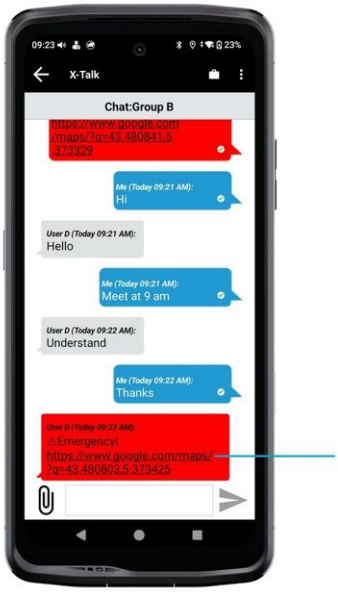
IF YOU MISS THE NOTIFICATION



An **emergency notification** appears, but you **miss it**.



A **red message icon** shows that you missed an **important notification**. Tap it.



The **missed emergency call** appears. Tap the **location link**.



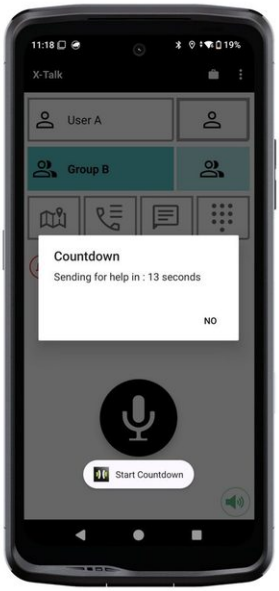
Google Maps opens and shows the **person's location**.

HOW TO
USE MAN DOWN ALERTS

Without a dedicated SOS button

HOW TO: USE MAN DOWN ALERTS

WITHOUT A DEDICATED SOS BUTTON



If you **fall with your phone**, an alarm sounds. After a **15-second countdown**, the Man Down alert starts. This also works when your **phone is locked**.



The **Man Down alert starts** and you hear **"Warning Man Down"**. Tap **Dismiss** or wait a few seconds to close the window. The **alert remains active**.



The **red bell icon fills in** and **"In Man Down State"** appears at the bottom of the screen. To stop the alert, **touch and hold** the icon for **3 seconds**. You hear **"Man down off"**.

During a Man Down alert, you can only talk within the current group. You cannot switch groups or call an individual contact.

HOW TO
USE MAN DOWN ALERTS

With a dedicated SOS button

HOW TO: USE MAN DOWN ALERTS

WITH A DEDICATED SOS BUTTON



If you **fall with your phone**, an alarm sounds. After a **15-second countdown**, the Man Down alert starts. This also works when your **phone is locked**.



The **Man Down alert starts** and you hear **"Warning Man Down"**. Tap **Dismiss** or wait a few seconds to close the window. The **alert remains active**.



"In Man Down State" appears at the bottom of the screen. To stop the alert, **press and hold** the **SOS button** for **3 seconds**. You hear **"Man down off"**.

During a Man Down alert, you can only talk within the current group. You cannot switch groups or call an individual contact.

HOW TO RECEIVE A MAN DOWN ALERT

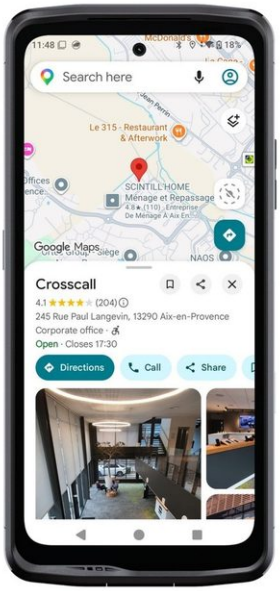
When you see the notification

HOW TO: RECEIVE A MAN DOWN ALERT

WHEN YOU SEE THE NOTIFICATION



A **Man Down notification** appears. Tap **Locate** to see the person's location.



Google Maps opens and shows the person's **location**.

HOW TO RECEIVE A MAN DOWN ALERT

If you miss the notification

HOW TO: RECEIVE A MAN DOWN ALERT

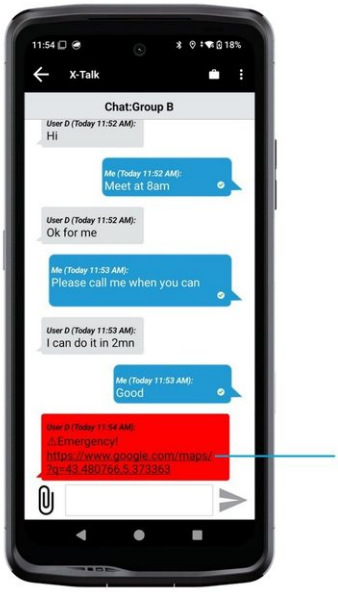
IF YOU MISS THE NOTIFICATION



An **emergency notification** appears, but you **miss it**.



A **red message icon** shows that you missed an important notification. **Tap it**.



The **missed emergency call** appears. Tap the **location link**.



Google Maps opens and shows the person's **location**.

HOW TO
CHANGE YOUR STATUS

HOW TO: CHANGE YOUR STATUS



Tap the **briefcase icon** at the top right of the screen.



Tap **OK**.

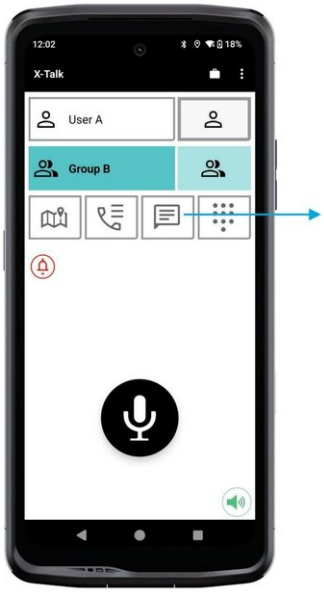


A line appears through the **briefcase icon**. Your status is now **"Off duty"**.

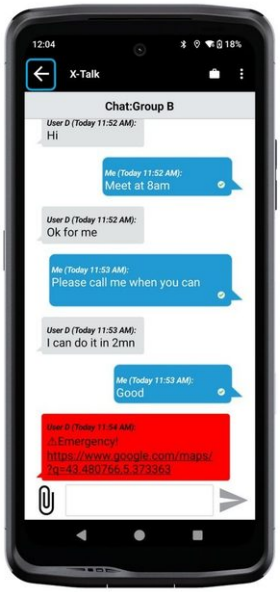
When you are off duty, Man Down detection is off. A fall will not trigger a Man Down alert.

HOW TO
SEND A MESSAGE TO A CONTACT

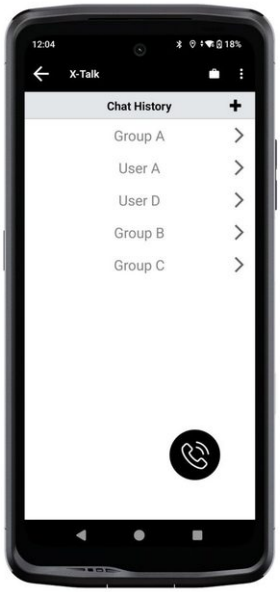
HOW TO: SEND A MESSAGE TO A CONTACT



Tap the **message icon** on the main screen. A **red icon** means you missed an emergency or Man Down notification.



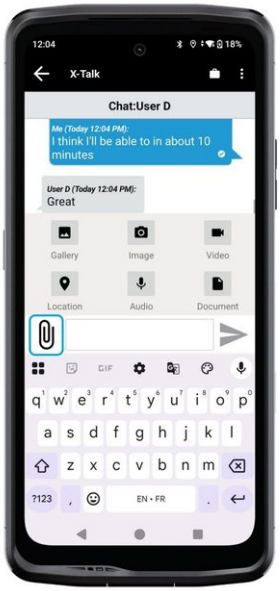
Your **main group's chat** opens. Tap the **back arrow** to choose another chat.



Select a **contact**, or tap **"+"** to start a **new chat**.



Type your message. Tap the **send arrow**.



Tap the **paperclip icon** to send photos, audio, a document or your location. You can also take a photo or record a video.

HOW TO
SEND A MESSAGE TO A GROUP

HOW TO: SEND A MESSAGE TO A GROUP



Tap the **message icon** on the main screen. A **red icon** means you missed an emergency or Man Down notification.



Your **main group's chat** opens. **Type your message** and tap the **send arrow**.



Tap the **paperclip icon** to send photos, audio, a document or your location. You can also take a photo or record a video.

To message another group, tap the back arrow and select a group.

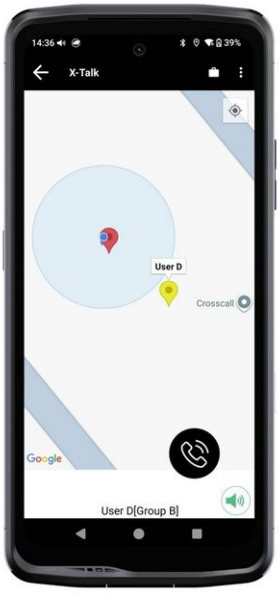
You can also change your main group. Its chat will then open by default when you tap the message icon.

HOW TO
VIEW YOUR LOCATION

HOW TO: VIEW YOUR LOCATION



Tap the **map icon** on the main screen.



Your location appears in **red**. Your contacts' locations appear in **yellow**. When a member of your **main group speaks**, the map automatically updates their location.